

TrackballWorks 1.1 for Windows Beta Release Notes

Welcome to the Kensington TrackballWorks 1.1 beta for Windows. This document contains product information, feature notes and troubleshooting tips that are useful during your trial of the TrackballWorks 1.1 software.

Contents

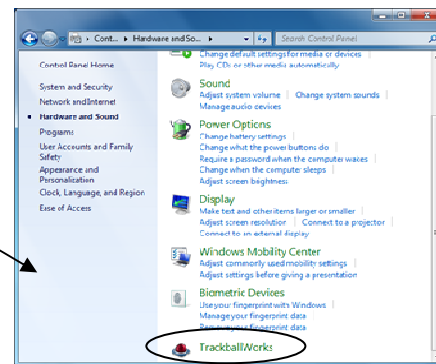
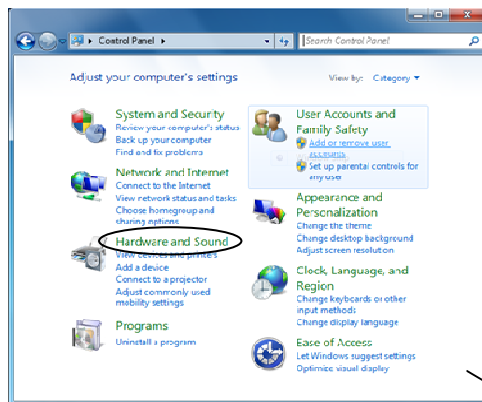
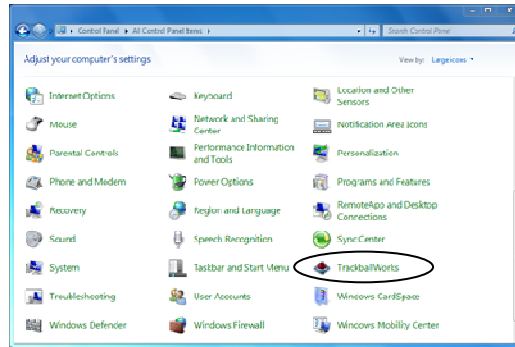
TrackballWorks 1.1 for Windows Beta Release Notes.....	1
Minimum System Requirements	1
How to Install (32-bit Windows)	1
How to Install (64-bit Windows)	2
How to Uninstall	5
Known Issues.....	5
Common Questions	5

Minimum System Requirements

- OS, one of: Win XP SP3 (32-bit), Win Vista SP2 (32 or 64 bit), Win 7 SP1 (32 or 64-bit)
- Trackball, one of: Expert 7, SlimBlade Trackball, Orbit Trackball with Scroll Ring, Orbit Optical, Orbit Wireless Mobile Trackball
- Trackball or wireless trackball receiver must be connected via USB port

How to Install (32-bit Windows)

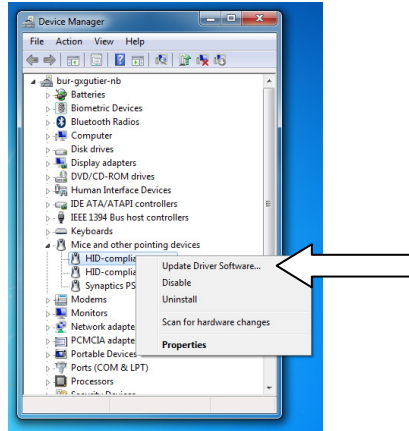
1. Ensure your version of Windows is 32-bit. If 64-bit, follow the 64-bit instructions.
2. **If you have TrackballWorks 1.0 already installed, uninstall it prior to installing 1.1. Not doing so will cause your trackball to behave incorrectly.**
3. Ensure you have your trackball already connected before you install the software.
4. Place the driver installer EXE file on your desktop.
5. Double-click on the installer EXE file.
6. Follow the on-screen instructions to proceed with the installation, using default values.
7. At the end of the installation process, reboot the computer.
8. After the reboot, verify TrackballWorks is installed by looking for the TrackballWorks icon in the Control Panel. If your Control Panel displays a list of icons, TrackballWorks is an entry in the list. If your Control Panel displays a list of categories, TrackballWorks is listed under the Hardware and Sound category.



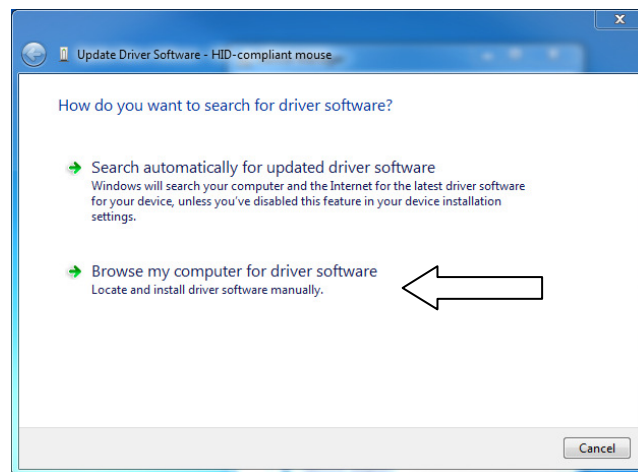
How to Install (64-bit Windows)

Windows 64-bit OS' have strict limitations on driver installation. An unsigned driver cannot be installed unless the user specifically configures Windows to do so. Please follow the instructions below to install the driver if you use a 64-bit operating system.

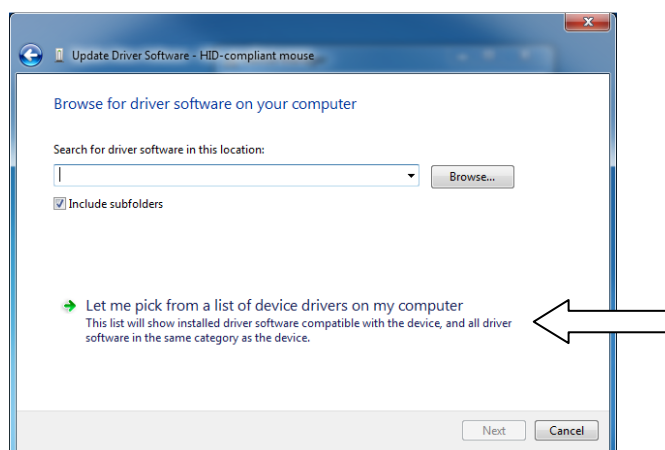
1. Ensure your version of Windows is 64-bit. If 32-bit, follow the 32-bit instructions only.
2. **If you have TrackballWorks 1.0 already installed, uninstall it prior to installing 1.1. Not doing so will cause your trackball to behave incorrectly.**
3. Follow the 32-bit instructions to install the software first.
4. At the desktop, run the Device Manager by hitting Windows-R, then typing "devmgmt.msc". The Device Manager window will show.
5. Expand the "Mice and other Pointing Devices" section and find the "HID-compliant" mouse entry. If you have more than one you will need to try each until the following process succeeds.
6. Right click and select "Update Driver Software".



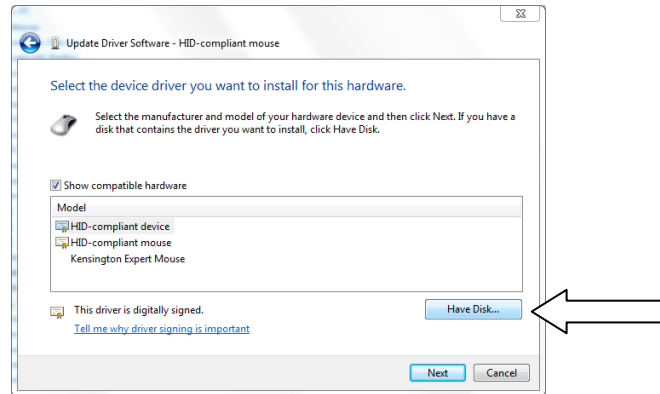
7. Choose "Browse my computer for driver software".



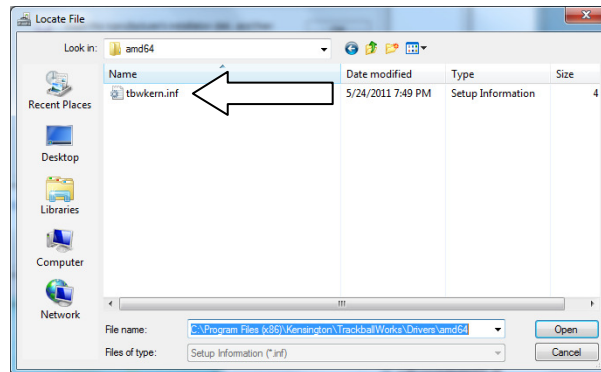
8. Choose "Let me pick from a list of device drivers on my computer".



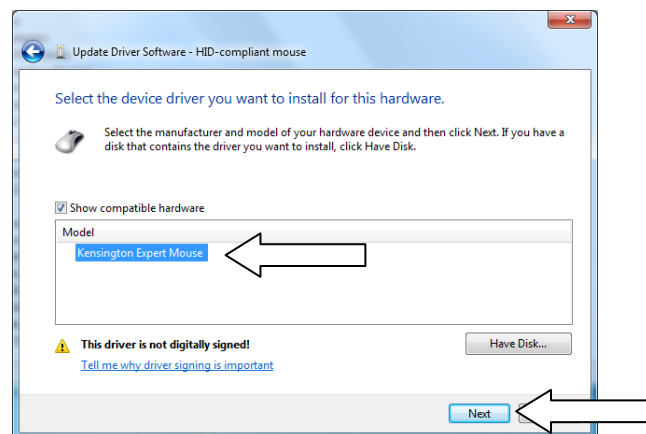
9. Choose "Have Disk".



10. Navigate to the folder “C:\program files (x86)\kensington\trackballworks\drivers\amd64” then select “tbwkern.inf”.



11. Choose the trackball name and click “Next”.



12. Continue with the on-screen instructions.

13. Your trackball driver is now properly installed.

How to Uninstall

Perform the following steps to uninstall the software:

1. Go to the Control Panel and choose “Uninstall a program”. On XP, this is called “Add or Remove Programs”.
2. Select the TrackballWorks entry and start the uninstall process.
3. Follow the on-screen instructions to uninstall the software.

Known Issues

- Text snippets are not fully functional.
- The About tab may show the incorrect device connected in rare scenarios.
- When multiple trackballs are connected, the pointer speed may change erratically. This problem does not manifest if there is only one trackball connected.
- The “Show Desktop” button action may not work consistently.
- The “Restore Default” button currently does not restore all settings to their default values.
- The “Scroll Left” and “Scroll Right” button actions currently do not work.

Common Questions

Q: TrackballWorks doesn’t recognize my trackball as being connected. Why?

A: There are several possible causes. If you have a 64-bit system, please ensure you followed the 64-bit instructions on installing the driver. If you did not have your trackball plugged in when installing the driver, Windows will prevent this beta version of TrackballWorks from recognizing the device. You must uninstall and reinstall the software for the driver to recognize the trackball. Additionally, your trackball must be plugged into the same USB port as it was when you first installed the software for the driver to recognize it.

Q: My trackball buttons perform erratically. Sometimes the buttons don’t work when I click them. Why?

A: If you have both TrackballWorks 1.0 and 1.1 installed, you may have this problem. Uninstall both versions from the Control Panel and reinstall version 1.1.