

## Product Guarantee Information

ACCO Brands warrants its products and their parts against defects in materials and workmanship under normal use for a period of 24 months from the original date of purchase. During this period we will repair or replace a defective product or part subject to the following warranty conditions:

- The warranty applies only to defects in materials and workmanship under normal use and does not extend to damage to the Product or parts which result from: alteration, repair, modification or service carried out by anyone other than an authorised ACCO service centre.
- Accident, neglect, abuse or misuse owing to failure to comply with the normal operating procedures for a product of this type will void the warranty.
- Nothing in this Warranty shall have the effect of excluding the liability of ACCO in respect of death and personal injury caused by the negligence of ACCO.
- This Warranty is offered (subject to these terms and conditions) in addition to, and does not affect your statutory rights.

For any questions relating to your warranty, please contact our customer service.

### Additional Guarantee

ACCO Brands guarantees the cutting blades of the shredder to be free from defects in material and workmanship for a certain number of years – depending on the machine - from the date of purchase by the original consumer.

\*Please note that the cutter blades will be progressively worn down by shredding fastened sheets (staples and paperclips) this is not covered in the warranty.

Some shredders have been designed to shred a certain number of credit cards and/or CDs during the

warranty period, please refer to the instruction manual for more details;

Please note:

- Any excessive credit cards and/or CDs shredding will invalidate the extended cutter warranty.
- Any inappropriate use of the machine (i.e. try to shred items that your machine is not designed for) will void the additional warranty.

These conditions shall in all respects be governed and construed in accordance with English Law and subject to the exclusive jurisdiction of the English Courts.

### Replacement Machine

If you experience a technical fault with your product during the warranty period, please contact the ACCO customer helpdesk relative to your country, you can find a list including address and contact number at: [www.rexeurope.com/service](http://www.rexeurope.com/service). Depending on the diagnostics and the model type, we will either arrange a service call by an engineer or we will ask you to return the shredder to ACCO. If you return the shredder, ACCO will, at its discretion, in accordance with law, either (i) repair the shredder using either new or refurbished parts, or (ii) replace the shredder with a new or refurbished shredder that is equivalent to the shredder being replaced.

### Oil Guarantee

Using the correct oil will help your machine run well for a longer time; second-rate oil could cause your machine to run poorly and may even damage it. The Rexel oil has passed through rigorous testing and quality process therefore is the only approved with Rexel's shredding machines, the use of any other oil will void your warranty.

Product Code	Product Name	Warranty Period	Warranty Cutters
1758025	Easyfeed Shredder SC170 Strip Cut	2 years	7 years
1758055	Easyfeed Shredder CC175 Cross Cut	2 years	7 years
2100880	V120 Shredder Strip Cut	2 years	10 years
2100884	V125 Shredder Cross Cut	2 years	10 years
2100885	V125 Shredder Cross Cut	2 years	10 years
2100888	P180CD Shredder Strip Cut	2 years	10 years
2100890	P185 Shredder Cross Cut	2 years	10 years
2101337	Promax Shredder V60WS Strip Cut	2 years	5 years
2101339	Promax Shredder V65WS Strip Cut	2 years	7 years
2101340	Promax Shredder V65WS Strip Cut	2 years	7 years
2101808	Prostyle Shredder Strip Cut	2 years	7 years
2101826	Silencio Shredder V30WS Strip Cut	1 years	3 years
2101832	Officemaster Shredder CC175 Cross Cut	2 years	7 years
2101842	Whisper Shredder V30WS Strip Cut	1 years	3 years
2101843	Whisper Shredder V35WS Cross Cut	1 years	3 years
2101994	Mercury Shredder RES1223 Strip Cut	2 years	7years
2101995	Mercury Shredder REX1023 Cross Cut	2 years	7 years
2102020	Alpha Shredder Strip Cut	1 years	3 years
2102023	Alpha Shredder Cross Cut	1 years	3 years
2102395	Mercury Shredder RSX1630 Cross Cut	2 years	10 years
2102402	Mercury Shredder RSS2030 Strip Cut	2 years	10 years
2102407	Mercury Shredder RSM1130 Micro Cut	2 years	10 years

2102411	Mercury Shredder RSX1632 Cross Cut	2 years	10 years
2102417	Mercury Shredder RDS2250 Strip Cut	2 years	20 years
2102421	Mercury Shredder RDX1850 Cross Cut	2 years	20 years
2102425	Mercury Shredder RDM1150 Micro Cut	2 years	20 years
2102429	Mercury Shredder RDSM750 Super Micro Cut	2 years	20 years
2102433	Mercury Shredder RDS2270 Strip Cut	2 years	20 years
2102437	Mercury Shredder RDX2070 Cross Cut	2 years	20 years
2102443	Mercury Shredder RLS32 Strip Cut	2 years	20 years
2102446	Mercury Shredder RLX20 Cross Cut	2 years	20 years
2102449	Mercury Shredder RLM11 Micro Cut	2 years	20 years
2102452	Mercury Shredder RLSM9 Super Micro Cut	2 years	20 years
2102463	Mercury Shredder RSS2232 Strip Cut	2 years	10 years
2102560	Duo Shredder Cross Cut	1 years	3 years
2102563	Prostyle+ Shredder Cross Cut	2 years	7 years
2102564	Mercury Shredder REM723 Micro Cut	2 years	7 years
2102565	Mercury Shredder RDM1170 Micro Cut	2 years	20 years
2102566	Mercury Shredder RDSM770 Super Micro Cut	2 years	20 years
2103009	Wide Entry RLWSFM9 Shredder Super Micro Cut	2 years	20 years
2103025	Wide Entry Shredder RLWX25 Cross Cut	2 years	20 years
2103026	Wide Entry Shredder RLWM26 Micro Cut	2 years	20 years
2103035	Wide Entry Shredder RLWS35 Strip Cut	2 years	20 years
2103039	Wide Entry RLWX39 Shredder Cross Cut	2 years	20 years

2103047	Wide Entry RLWS47 Shredder Strip Cut	2 years	20 years
2103060	Auto+ 60X Shredder Cross Cut	2 years	5 years
2103080	Auto+ 80X Shredder Cross Cut	2 years	5 years
2102559	Auto+ 100X Shredder Cross Cut	2 years	7 years
2103175	Auto+ 175X Shredder Cross Cut	2 years	10 years
2103175	Auto+ 200 X Shredder Cross Cut	2 years	10 years
2103250	Auto+ 300X Shredder Cross Cut	2 years	20 years
2103500	Auto+ 500X Shredder Cross Cut	2 years	20 years
2103750	Auto+ 750X Shredder Cross Cut	2 years	20 years
2104100	Auto+ 100M Shredder Micro Cut	2 years	10 years
2104200	Auto+ 200M Shredder Micro Cut	2 years	10 years
2104300	Auto+ 300M Shredder Micro Cut	2 years	15 years
2104500	Auto+ 500M Shredder Micro Cut	2 years	20 years
2107500	Auto+ 750M Shredder Micro Cut	2 years	20 years
2102535	Style RC Shredder Strip Cut	1 years	3 years
2104007	Prostyle+ 7 Shredder Cross Cut	2 years	3 years
2104005	Prosyle+ 5 Shredder Cross Cut	1 years	3 years
2104004	Prostyle+ SC Shredder Strip Cut	1 years	3 years
2104010	REM820 Shredder Micro Cut	2 years	7 years

***For Australian Customers***

**Warranty**

This warranty is in addition to your rights and remedies under the Australian Consumer Law and other laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

**Proof of Purchase**

This warranty is valid for the original purchase and is not transferable. Please keep your purchase docket, tax invoice or receipt as your proof of purchase and as proof of date on which the purchase was made.

**Extent of Warranty**

This warranty is limited to defects in workmanship. All defective products will be replaced.

**Normal Wear and Tear**

This warranty does not cover normal wear and tear to the products.

**Exclusions**

This warranty does not cover any defects caused by an accident, misuse, abuse, lack of reasonable care, unauthorised modification or improper use of the product.

**How to Make a Claim**

To make a claim under this warranty, contact ACCO Australia's Consumer Care Team with your proof of original purchase handy:

Phone: 1300 881 931 (For Australian Consumers within Australia)

Web: [www.acco.com.au](http://www.acco.com.au) and click on the 'Contact Us' link

The consumer care team member will advise whether or not your product is eligible for replacement or returned and advise the next step for you to take. You can also send a claim under the warranty to the customer care team at the address below. If the product is validated as still under warranty and deemed faulty, ACCO Australia will bear the limited cost involved with replacing the product. To claim expenses incurred in making a claim under this warranty, contact our Customer Service Team on the details below.

**ACCO Australia**

Level 2, 8 Lord Street

Botany, NSW 2019, Australia

Phone: +61 2 9695 2500

e-mail: [sales.au@acco.com](mailto:sales.au@acco.com)

Fax: +61 2 9700 0189