

## PRODUCTIVITY TRENDS 2015



## About this report:

As we approach the 5th anniversary of the first iPad launch, Kensington investigated the perceptions of and feelings toward productivity by its customers and visitors to Kensington.com in the USA, UK and Australia. Kensington was the first brand to offer iPad productivity accessories with its keyboard cases.

## The report asked multiple choice questions relating to:

- Working Hours
- Place of Work
- Email
- Devices Used
- Comfort \& Hygiene
- BYOD
- Security

Survey Size: 3426 Respondents:

## USA Insight: Ben Thacker - VP US Sales \& Marketing

Our report provides a snapshot of the relationship we all have with email. When we asked, "How has your working life changed in the past 5 years?" , this pretty much sums up the responses we got:
"Gotten busier, but able to do more from home. Relying on my smartphone for
answering email all times of day." K.Gilbert

Approximately $35 \%$ of our customers report that they are working longer hours than 5 years ago. Part of that can be attributed to BYOD and having the ability to check work emails any hour of the day from anywhere, including home. It's so easy to check email right before going to bed, then wake up and go right into checking emails again.

Accessories that enable us to work more efficiently go hand-in-hand with BYOD. The next 5 years will provide a tremendous amount of insight into which productivity enhancers organizations are willing to invest in so their employees can harness the true potential of the multiple devices they bring into the workplace.

## UK Insight: George Foot - VP Europe

My LinkedIn pulse feed often presents me with the latest BYOD report from an IT vendor or service provider. It's a development that, in part, is due to the ease and speed of connectivity with corporate systems by devices such as the iPad.

With $88 \%$ of our UK customers, (and $78 \%$ globally) yet to benefit from a BYOD allowance, we can predict with confidence that BYOD is sure to continue to have a heavy influence on our industry and our personal relationships with the devices we use to navigate through our professional and personal priorities each day.

## Australian Insight: Sam Goldstein - Marketing \& Business Dev. Manager

I keep multiple windows open all day when working from the office, where I use two wide screen monitors. It makes a huge difference to my productivity. $40 \%$ of our customers in Australia make use of larger monitors at work too. Our customers report that working with additional monitors is the most important enabler of their productivity, after only their laptop, smartphone and PC.

The advent of new large 4k monitors, combined with the corporate shift towards BYOD policies will see organisations challenged to provide docking solutions that support multiple large screen sizes and a variety of different laptop or hybrid tablet form factors and operating systems.

## Productivity

## Where do we spend most of our time and where are we most productive?

## - $21 \%$ Working more from home than the office

## Home Office

We're spending slightly less time in the office than five years ago and a little more in the home office. While $58 \%$ of respondents still spend most of their working day in the office, $21 \%$ are now spending most of their day at home and $3 \%$ fewer spend the majority of their time in the office. Americans are 4\% more likely to spend most of their time in the office than the British, but $18 \%$ more U.S. workers are spending the majority of their time at home than five years ago. Australians are able to spend the least amount of time commuting and traveling.

A higher proportion of UK respondents (20\%) works from home than other regions and represent the largest shift toward spending most of their time working from home with $20 \%$ reporting that they spend most of their working time at home than in the office, a $48 \%$ increase from five years ago.

## Americans Working Hard

Americans top the working-hours chart, with 20\% working more than 51 hours a week and 65\% working more than 41 hours. Of those that spend most of their working time on business trips, the changes in the past 5 years depend heavily on the region. Frequent travelers from the U.S. are spending marginally more time travelling (a 1\% increase), but British workers have reduced their travel by $42 \%$ and Australians by $50 \%$.

## Commuting

We found stark differences in attitudes toward commuting and productivity, depending on when workers started their career. Just 39\% of those who started working pre-2000 said that commuting was the least productive part of their day versus $89 \%$ of post- 2000 workers who felt that way. A surprising $81 \%$ of post- 2000 workers stated that the office is where they feel most productive, which was $76 \%$ higher than pre- 2000 workers.

## We've All Got Mail

A devoted $42 \%$ of respondents said they check their email as soon as they wake up. For $18 \%$ this represents checking their email within 5 minutes of waking. Americans are 18\% more likely to check their emails as soon as they wake than the British. When we move the time to within 15 minutes of waking, $42 \%$ of Americans have checked their email, $32 \%$ of the British and $33 \%$ of Australians. At the end of the day, $21 \%$ overall will check their emails in bed within 15 minutes of falling asleep, with Australians leading the pack at $23 \%$, followed by Americans at 20\% and then the British at 18\%.

## The working day...and night



Where do we spend most of our working time?

|  | USA |  |  | UK |  |  | AUS |  |  | TOTAL |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
|  | 2010 | 2015 | \% +/- | 2010 | 2015 | \% +/- | 2010 | 2015 | \% +/- | 2010 | 2015 | \% +/- |
| At Work/In the Office | 60\% | 59\% | -3\% | 57\% | 56\% | -2\% | 58\% | 60\% | 4\% | 60\% | 58\% | -3\% |
| At Home | 18\% | 21\% | 18\% | 18\% | 27\% | 48\% | 23\% | 21\% | -9\% | 18\% | 21\% | 21\% |
| Traveling | 10\% | 11\% | 6\% | 12\% | 7\% | -42\% | 8\% | 4\% | -50\% | 10\% | 10\% | -1\% |
| Commuting to and from work | 12\% | 10\% | -17\% | 12\% | 9\% | -23\% | 10\% | 15\% | 40\% | 12\% | 10\% | -16\% |

## Devices Used

## Productivity accessories used at least once a week



## Comfort

## Are you sitting comfortably? We'll begin.

Uncomfortably,14\% of office workers told us that they were uncomfortable at their workstation, and $16 \%$ of office workers also told us that they work with a monitor screen that's smaller than 17".

The majority of workers now have a dedicated home workstation (76\%). Despite having a dedicated home workstation, $12 \%$ choose to work from their couch most of the time. Overall, $59 \%$ of respondents reported that their home workspace was more comfortable than the desk at their office.

## How Comfortable Are You?

These guys never seem to leave!


## Hygiene <br> Squeaky Clean

$22 \%$ of office workers haven't cleaned their keyboards. Ever. That doesn't mean the other are squeaky clean though. Of those that are cleaned $10 \%$ are cleaned every 1-3 years. Then there's the mice. Almost a third, $32 \%$, of office mice have never been cleaned.

## \% of Keyboards never cleaned



Time since last clean

|  |  |  |
| :--- | :--- | :--- |
| $\mathbf{2 \%}$ | $\mathbf{3 \%}$ | $3+$ Years |
| $\mathbf{1 1 \%}$ | $\mathbf{9 \%}$ | $1-3$ Years |
| $\mathbf{8 9 \%}$ | $\mathbf{8 9 \%}$ | Less than |

## \% of Mice never cleaned



Time since last clean

| $3 \%$ | $2 \%$ | $3+$ Years |
| :---: | :---: | :--- |
| $\mathbf{7 \%}$ | $\mathbf{8 \%}$ | $1-3$ Years |
| $\mathbf{9 0 \%}$ | $\mathbf{9 0 \%}$ | Less than 1 Year |

2 http://www.dailymail.co.uk/health/ article-2859334/Why-s-time-detox-desk-Average-worker-comes-contact-10-MILLION-disease-causing-bacteria-lurking-keyboard-phone-mouse.html

3 http://www.forbes. com/sites/bruce-japsen/2012/09/12/u-s-workforce-illness-costs-576b-annually-from-sick-days-to-workers-compensation/

## \$576 Billion US Workforce

 IIIness Costs ${ }^{3}$
## BYOD

## Carried away with BYOD?

Workers in the USA are most familiar with BYOD, with 68\% familiar with the term compared to $64 \%$ of UK respondents and $57 \%$ of Australians. Americans lead the way when it comes to receiving a BYOD allowance (23\%) while Australians (14\%) and UK workers (12\%) follow.

Of the 78\% that don't currently benefit from dedicated BYOD allowances, workers who started their career post-2000 are 91\% more likely to expect a BYOD allowance this year than those who started working before 2000.


## Security

## Safety starts at home

Fewer than $35 \%$ of those who lock their devices at work take the same precautionary measures at home. With $21 \%$ working more often from home than in the office, employers and individuals need to review their guidance and staff expectations with regards to document shredding and hardware security in the home environment, as well as the office.


# Insight - Working Life How has your working life changed in the past 5 years? 

More monitors.
D. Lists

More reliance on Smartphone. J. Good

I work remotely more often and feel obligated to be in touch via email nearly 24/7. D. Rewv

My work life is more connected--more social media, more e-mail, more blogs, more online research.
L. Constan

More pressure, in part due to huge increase in email. P. Dall

Internet speeds have increased, my job is easier and fast to complete.
P.I

I work primarily from home. I have an office at work that I use occasionally. It used to be the other way around. R.D

It's become easier.
C. Buyak
more duties, same expectations. Anon

Mobile devices have brought in more convenience and mobility. I can access my email and other documents from a variety of devices at any time anywhere. That's the major difference I've experience in the last 5 years.
K. Douglas

# Insight - iPad ${ }^{\circledR}$ <br> The iPad tablet is five years old this April. What impact has the iPad had on your working life? 

We use it as a credit card terminal so now we have less paper receipts to handle and store.
Rahl
Made me love touch screens. B. Gurl
iPad has added greatly to my organization and productivity. Sestacy

HUGE! It is like 20 different tools in one. I can schedule, email, take notes, everything wherever I go.
JLKimball
The iPad has made me more productive when away from the office. I can do quotes, emails and workjust as if I'm at my office desk.
c. Smith

It has made my life more portable, interesting, and fun.
s. Thompson

It is my second computer, right by my desktop keyboard.
J. Fejka

## Massive.

A. Lee

Huge. Much easier to work away from the office.
Doug. F
Use it nearly everyday. Has nearly replaced the laptop. W. Mav

## Data - Productivity <br> Productivity Trends Survey 2015

|  | Total Respondent \% |  |  |  | \% Difference |  |  | Answers of respondents who started to work before 2000 |  |  |  | Answers of respondents who started to work after 2000 |  |  |  | \% Difference between ans respondents who started wo 2000 vs those that started w 2000 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Productivity | USA | UK | AUS | Total | US vs UK | US vs AUS | UK vs AUS | USA | UK | AUS | Total | USA | UK | AUS | Total | USA | UK | AUS |
| How many hours do you typically work each week? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| <20 | 10\% | 10\% | 19\% | 11\% | +10\% | -44\% | -49\% | 11\% | 10\% | 21\% | 11\% | 9\% | 10\% | 14\% | 9\% | +15\% | -2\% | +44\% |
| 21-30 | 4\% | 6\% | 4\% | 5\% | -31\% | +8\% | +56\% | 4\% | 5\% | 6\% | 4\% | 7\% | 15\% | 0\% | 7\% | -41\% | -65\% | - |
| 31-40 | 20\% | 37\% | 27\% | 22\% | -45\% | -26\% | +35\% | 19\% | 36\% | 24\% | 21\% | 22\% | 41\% | 36\% | 24\% | -12\% | -14\% | -34\% |
| 41-50 | 45\% | 32\% | 33\% | 43\% | +42\% | +35\% | -5\% | 44\% | 33\% | 32\% | 43\% | 48\% | 22\% | 36\% | 46\% | -9\% | +52\% | -9\% |
| 51-60 | 13\% | 9\% | 10\% | 13\% | +46\% | +29\% | -12\% | 15\% | 9\% | 9\% | 14\% | 8\% | 10\% | 14\% | 8\% | +82\% | -6\% | -38\% |
| >60 | 7\% | 6\% | 6\% | 7\% | +0\% | +4\% | +4\% | 7\% | 7\% | 9\% | 7\% | 5\% | 2\% | 0\% | 5\% | +29\% | +193\% | - |
| Where do you spend most of your working time in a typical week? Rank where you spend most of your working time highest.Rate 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| At Work/In the Office | 59\% | 56\% | 60\% | 58\% | +4\% | -3\% | -7\% | 52\% | 53\% | 47\% | 52\% | 88\% | 78\% | 93\% | 87\% | -41\% | -32\% | -49\% |
| At Home | 21\% | 27\% | 21\% | 21\% | -24\% | -1\% | +31\% | 23\% | 28\% | 26\% | 23\% | 12\% | 22\% | 7\% | 12\% | +96\% | +28\% | +271\% |
| Traveling | 11\% | 7\% | 4\% | 10\% | +50\% | +158\% | +72\% | 13\% | 8\% | 6\% | 12\% | 0\% | 0\% | 0\% | 0\% | +5082\% | - | - |
| Commuting to and from work | 10\% | 9\% | 15\% | 10\% | +8\% | -32\% | -37\% | 12\% | 11\% | 21\% | 12\% | 0\% | 0\% | 0\% | 0\% | +4690\% | - | - |
| Rate 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| At Home | 43\% | 37\% | 38\% | 42\% | +17\% | +15\% | -2\% | 36\% | 31\% | 24\% | 35\% | 77\% | 73\% | 71\% | 76\% | -54\% | -58\% | -67\% |
| Commuting to and from work | 23\% | 25\% | 27\% | 23\% | -8\% | -16\% | -8\% | 26\% | 28\% | 32\% | 26\% | 9\% | 5\% | 14\% | 9\% | +194\% | +478\% | +126\% |
| Traveling | 17\% | 20\% | 17\% | 18\% | -16\% | +4\% | +23\% | 20\% | 23\% | 18\% | 20\% | 6\% | 5\% | 14\% | 6\% | +259\% | +372\% | +24\% |
| At Work/In the Office | 17\% | 18\% | 19\% | 17\% | -5\% | -10\% | -5\% | 19\% | 18\% | 26\% | 19\% | 9\% | 17\% | 0\% | 9\% | +111\% | +5\% | - |
| Rate 3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Traveling | 35\% | 35\% | 48\% | 35\% | -0\% | -27\% | -27\% | 26\% | 29\% | 41\% | 27\% | 75\% | 71\% | 64\% | 74\% | -65\% | -58\% | -36\% |
| Commuting to and from work | 32\% | 31\% | 21\% | 32\% | +3\% | +54\% | +49\% | 36\% | 33\% | 18\% | 35\% | 15\% | 22\% | 29\% | 16\% | +137\% | +48\% | -38\% |
| At Home | 22\% | 21\% | 21\% | 21\% | +4\% | +4\% | -0\% | 24\% | 23\% | 26\% | 24\% | 9\% | 5\% | 7\% | 8\% | +186\% | +380\% | +271\% |
| At Work/In the Office | 11\% | 13\% | 10\% | 12\% | -12\% | +9\% | +25\% | 13\% | 15\% | 15\% | 14\% | 2\% | 2\% | 0\% | 2\% | +666\% | +502\% | - |
| Rate 4 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| At Work/In the Office | 13\% | 13\% | 10\% | 13\% | +2\% | +27\% | +25\% | 16\% | 15\% | 12\% | 16\% | 2\% | 2\% | 7\% | 2\% | +943\% | +502\% | +65\% |
| At Home | 15\% | 15\% | 21\% | 15\% | -3\% | -30\% | -28\% | 17\% | 17\% | 24\% | 17\% | 3\% | 0\% | 14\% | 3\% | +469\% | - | +65\% |
| Traveling | 37\% | 37\% | 31\% | 37\% | -1\% | +18\% | +19\% | 41\% | 39\% | 35\% | 40\% | 20\% | 24\% | 21\% | 20\% | +107\% | +61\% | +65\% |
| Commuting to and from work | 35\% | 35\% | 38\% | 35\% | +1\% | -6\% | -7\% | 26\% | 29\% | 29\% | 27\% | 76\% | 73\% | 57\% | 75\% | -65\% | -61\% | -49\% |
| Where do you feel most productive? Rank where you feel most productive highest. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Rate 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Work | 53\% | 46\% | 60\% | 52\% | +15\% | -13\% | -24\% | 46\% | 43\% | 53\% | 46\% | 83\% | 63\% | 79\% | 81\% | -44\% | -32\% | -33\% |
| Home | 26\% | 33\% | 19\% | 27\% | -21\% | +40\% | +77\% | 29\% | 33\% | 21\% | 29\% | 15\% | 34\% | 14\% | 17\% | +94\% | -4\% | +44\% |
| During Business Trips | 10\% | 11\% | 10\% | 10\% | -8\% | -0\% | +8\% | 12\% | 13\% | 12\% | 12\% | 2\% | 2\% | 7\% | 2\% | +507\% | +421\% | +65\% |
| While Commuting | 11\% | 10\% | 10\% | 10\% | +11\% | +2\% | -8\% | 13\% | 11\% | 15\% | 13\% | 0\% | 0\% | 0\% | 0\% | +5019\% | - | - |
| Rate 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Work | 23\% | 27\% | 15\% | 23\% | -16\% | +56\% | +85\% | 24\% | 26\% | 12\% | 24\% | 15\% | 32\% | 21\% | 16\% | +68\% | -17\% | -45\% |
| Home | 42\% | 33\% | 44\% | 41\% | +30\% | -3\% | -25\% | 35\% | 28\% | 32\% | 34\% | 76\% | 63\% | 71\% | 75\% | -54\% | -56\% | -55\% |
| During Business Trips | 21\% | 24\% | 19\% | 21\% | -12\% | +11\% | +26\% | 24\% | 27\% | 26\% | 24\% | 8\% | 5\% | 0\% | 7\% | +204\% | +445\% | - |
| While Commuting | 14\% | 17\% | 23\% | 14\% | -17\% | -39\% | -27\% | 17\% | 19\% | 29\% | 17\% | 2\% | 0\% | 7\% | 2\% | +999\% | - | +312\% |
| Rate 3 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Work | 13\% | 15\% | 15\% | 13\% | -12\% | -10\% | +3\% | 16\% | 17\% | 21\% | 16\% | 2\% | 5\% | 0\% | 2\% | +678\% | +242\% | - |
| Home | 17\% | 19\% | 21\% | 18\% | -10\% | -16\% | -7\% | 20\% | 22\% | 26\% | 20\% | 7\% | 2\% | 7\% | 6\% | +203\% | +811\% | +271\% |
| During Business Trips | 42\% | 37\% | 46\% | 41\% | +15\% | -8\% | -20\% | 33\% | 29\% | 29\% | 33\% | 82\% | 80\% | 86\% | 82\% | -59\% | -64\% | -66\% |
| While Commuting | 27\% | 29\% | 19\% | 27\% | -6\% | +46\% | +55\% | 31\% | 32\% | 24\% | 31\% | 10\% | 12\% | 7\% | 10\% | +226\% | +160\% | +229\% |
| Rate 4 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Work | 11\% | 12\% | 10\% | 11\% | -6\% | +8\% | +15\% | 14\% | 14\% | 15\% | 14\% | 1\% | 0\% | 0\% | 0\% | +2606\% | - | - |
| Home | 14\% | 15\% | 17\% | 14\% | -6\% | -17\% | -12\% | 16\% | 17\% | 21\% | 16\% | 3\% | 0\% | 7\% | 2\% | +546\% | - | +188\% |
| During Business Trips | 27\% | 29\% | 25\% | 27\% | -7\% | +7\% | +15\% | 31\% | 31\% | 32\% | 31\% | 8\% | 12\% | 7\% | 9\% | +270\% | +157\% | +353\% |
| While Commuting | 48\% | 45\% | 48\% | 48\% | +8\% | +0\% | -7\% | 39\% | 38\% | 32\% | 39\% | 89\% | 88\% | 86\% | 89\% | -56\% | -57\% | -62\% |
| Now think back five years. Please rank where you think you spent most of your working time in a typical week five years ago. Rank where you spent most of your working time highest.Rate 1 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| At Work/In the Office | 60\% | 57\% | 58\% | 60\% | +5\% | +4\% | -2\% | 54\% | 53\% | 53\% | 54\% | 89\% | 85\% | 71\% | 88\% | -39\% | -38\% | -26\% |
| At Home | 18\% | 18\% | 23\% | 18\% | -5\% | -24\% | -20\% | 20\% | 19\% | 21\% | 20\% | 8\% | 15\% | 29\% | 9\% | +144\% | +30\% | -28\% |
| Traveling | 10\% | 12\% | 8\% | 10\% | -18\% | +21\% | +47\% | 12\% | 14\% | 12\% | 12\% | 2\% | 0\% | 0\% | 2\% | +491\% | - | - |
|  | 12\% | 12\% | 10\% | 12\% | -0\% | +14\% | +15\% | 14\% | 14\% | 15\% | 14\% | 1\% | 0\% | 0\% | 1\% | +1802\% | - | - |
| Rate 2 |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| At Work/In the Office | 17\% | 20\% | 17\% | 17\% | -15\% | +2\% | +21\% | 19\% | 22\% | 12\% | 19\% | 9\% | 10\% | 29\% | 9\% | +121\% | +124\% | -59\% |
| At Home | 42\% | 37\% | 42\% | 42\% | +14\% | +1\% | -11\% | 34\% | 30\% | 32\% | 33\% | 82\% | 83\% | 64\% | 81\% | -59\% | -64\% | -50\% |
| Traveling | 18\% | 17\% | 19\% | 18\% | +10\% | -2\% | -11\% | 22\% | 19\% | 26\% | 21\% | 4\% | 5\% | 0\% | 4\% | +435\% | +282\% | - |
| Commuting to and from work | 22\% | 26\% | 23\% | 23\% | -14\% | -3\% | +13\% | 26\% | 30\% | 29\% | 26\% | 6\% | 2\% | 7\% | 6\% | +349\% | +1120\% | +312\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| At Work/In the Office | 11\% | 13\% | 15\% | 11\% | -18\% | -25\% | -9\% | 13\% | 15\% | 21\% | 13\% | 2\% | 2\% | 0\% | 2\% | +760\% | +518\% | - |
| At Home | 21\% | 20\% | 19\% | 21\% | +5\% | +15\% | +9\% | 25\% | 24\% | 26\% | 25\% | 6\% | 0\% | 0\% | 5\% | +331\% | - | - |
| Traveling | 38\% | 37\% | 46\% | 38\% | +1\% | -18\% | -19\% | 28\% | 30\% | 29\% | 29\% | 80\% | 80\% | 86\% | 80\% | -64\% | -63\% | -66\% |
| Commuting to and from work | 30\% | 29\% | 21\% | 30\% | +3\% | +44\% | +39\% | 34\% | 31\% | 24\% | $33 \%$ | 13\% | 17\% | 14\% | 13\% | +158\% | +81\% | +65\% |
|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| At Work/In the Office | 12\% | 9\% | 10\% | 11\% | +26\% | +11\% | -12\% | 14\% | 10\% | 15\% | 14\% | 1\% | 2\% | 0\% | 1\% | +1752\% | +323\% | - |
| At Home | 19\% | 24\% | 17\% | 19\% | -22\% | +12\% | +43\% | 22\% | 27\% | 21\% | 22\% | 5\% | 2\% | 7\% | 4\% | +383\% | +1023\% | +188\% |
| Traveling | 34\% | 34\% | 27\% | 34\% | +0\% | +25\% | +25\% | 38\% | 37\% | 32\% | 38\% | 14\% | 15\% | 14\% | 14\% | +167\% | +152\% | +126\% |
| Commuting to and from work | 36\% | 33\% | 46\% | 36\% | +8\% | -22\% | -28\% | 26\% | 25\% | 32\% | 26\% | 80\% | 80\% | 79\% | 80\% | -68\% | -68\% | -59\% |
| Do you think you work more or less hours a week than five years ago? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| More | 35\% | 34\% | 29\% | 35\% | +1\% | +20\% | +18\% | 32\% | 33\% | 21\% | 32\% | 51\% | 41\% | 50\% | 50\% | -38\% | -20\% | -59\% |
| The same | 42\% | 42\% | 33\% | 42\% | -1\% | +25\% | +26\% | 43\% | 43\% | 32\% | 43\% | 33\% | 37\% | 36\% | 34\% | +30\% | +17\% | -9\% |
| Less | 23\% | 24\% | 38\% | 24\% | -1\% | -38\% | -37\% | 25\% | 24\% | 47\% | 25\% | 16\% | 22\% | 14\% | 16\% | +58\% | +8\% | +229\% |

## Data - Device Productivity <br> Productivity Trends Survey 2015

|  | Total Respondent \% |  |  |  | \% Difference |  |  | Answers of respondents who started to work before 2000 |  |  |  | Answers of respondents who started to work after 2000 |  |  |  | \% Difference between ansv respondents who started wo 2000 vs those that started w 2000 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Productivity | USA | UK | AUS | Total | US vs UK | US vs AUS | UK vs AUS | USA | UK | AUS | Total | USA | UK | AUS | Total | USA | UK | AUS |
| Please rate the importance of each device to your overall productivity. |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 Very important |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Laptop | 19\% | 21\% | 19\% | 19.6\% | -9\% | -0\% | +10\% | 20\% | 21\% | 21\% | 20\% | 19\% | 23\% | 17\% | 19\% | +5\% | -7\% | +24\% |
| Smartphone | 17\% | 19\% | 20\% | 17.4\% | -10\% | -15\% | -5\% | 17\% | 19\% | 21\% | 18\% | 17\% | 17\% | 19\% | 17\% | +3\% | +16\% | +13\% |
| Desktop PC \& Monitor | 16\% | 18\% | 13\% | 16.1\% | -9\% | +21\% | +33\% | 16\% | 18\% | 13\% | 16\% | 15\% | 16\% | 14\% | 15\% | +10\% | +11\% | -4\% |
| Additional Monitor/s | 11\% | 11\% | 8\% | 11.3\% | +9\% | +40\% | +29\% | 11\% | 11\% | 8\% | 11\% | 12\% | 10\% | 8\% | 12\% | -9\% | +8\% | -6\% |
| Printer | 11\% | 10\% | 10\% | 10.7\% | +12\% | +8\% | -3\% | 11\% | 10\% | 10\% | 11\% | 10\% | 8\% | 10\% | 10\% | +12\% | +19\% | -2\% |
| Tablet | 9\% | 10\% | 13\% | 9.4\% | -3\% | -26\% | -24\% | 9\% | 10\% | 13\% | 9\% | 9\% | 9\% | 12\% | 9\% | -1\% | +6\% | +10\% |
| Mobile Cell Phone | 6\% | 4\% | 6\% | 5.8\% | +51\% | -5\% | -37\% | 6\% | 4\% | 5\% | 6\% | 7\% | 5\% | 8\% | 7\% | -16\% | -31\% | -41\% |
| Photocopier | 5\% | 4\% | 8\% | 5.0\% | +14\% | -33\% | -41\% | 5\% | 4\% | 8\% | 5\% | 5\% | 8\% | 7\% | 5\% | -5\% | -50\% | +18\% |
| Fax | 2\% | 1\% | 1\% | 2.2\% | +178\% | +271\% | +33\% | 2\% | 1\% | 0\% | 2\% | 3\% | 1\% | 2\% | 3\% | -22\% | +12\% | -100\% |
| Whiteboard | 2\% | 2\% | 1\% | 1.9\% | -3\% | +47\% | +53\% | 2\% | 2\% | 1\% | 2\% | 2\% | 3\% | 2\% | 2\% | -22\% | -44\% | -41\% |
| Flip Chart | 1\% | 1\% | 1\% | 0.6\% | -46\% | -17\% | +53\% | 0\% | 1\% | 0\% | 0\% | 1\% | 0\% | 2\% | 1\% | -54\% |  | -100\% |
| 2 Important |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Laptop | 6\% | 7\% | 3\% | 6\% | -11\% | +94\% | +118\% | 6\% | 7\% | 3\% | 6\% | 7\% | 6\% | 3\% | 7\% | -11\% | +25\% | +0\% |
| Desktop PC \& Monitor | 7\% | 7\% | 10\% | 7\% | +3\% | -28\% | -30\% | 7\% | 7\% | 15\% | 7\% | 7\% | 8\% | 0\% | 6\% | +8\% | -16\% | - |
| Additional Monitor/s | 7\% | 10\% | 5\% | 8\% | -26\% | +36\% | +83\% | 7\% | 9\% | 5\% | 7\% | 8\% | 12\% | 6\% | 8\% | -8\% | -18\% | -25\% |
| Tablet | 11\% | 12\% | 12\% | 11\% | -9\% | -7\% | +2\% | 11\% | 12\% | 11\% | 11\% | 10\% | 11\% | 13\% | 10\% | +18\% | +15\% | -13\% |
| Smartphone | 9\% | 9\% | 5\% | 9\% | -9\% | +59\% | +75\% | 8\% | 9\% | 6\% | 8\% | 9\% | 10\% | 3\% | 9\% | -8\% | -4\% | +100\% |
| Mobile Cell Phone | 7\% | 6\% | 5\% | 7\% | +12\% | +28\% | +15\% | 7\% | 6\% | 5\% | 7\% | 7\% | 8\% | 6\% | 7\% | -3\% | -24\% | -25\% |
| Printer | 18\% | 20\% | 20\% | 18\% | -10\% | -12\% | -2\% | 18\% | 21\% | 24\% | 18\% | 18\% | 17\% | 13\% | 17\% | +2\% | +25\% | +88\% |
| Fax | 9\% | 2\% | 4\% | 8\% | +311\% | +110\% | -49\% | 9\% | 1\% | 2\% | 8\% | 9\% | 7\% | 10\% | 9\% | -4\% | -80\% | -83\% |
| Photocopier | 15\% | 14\% | 16\% | 15\% | +12\% | -4\% | -15\% | 16\% | 14\% | 15\% | 16\% | 13\% | 14\% | 19\% | 13\% | +20\% | +2\% | -25\% |
| Whiteboard | 8\% | 8\% | 13\% | 8\% | +5\% | -38\% | -41\% | 8\% | 8\% | 8\% | 8\% | 9\% | 5\% | 23\% | 9\% | -19\% | +67\% | -64\% |
| Flip Chart | 3\% | 5\% | 5\% | 3\% | -50\% | -51\% | -2\% | 2\% | 5\% | 6\% | 3\% | 3\% | 5\% | 3\% | 4\% | -27\% | +10\% | +100\% |
| 3 Not important |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fax | 19\% | 19\% | 21\% | 18.9\% | -1\% | -11\% | -10\% | 19\% | 19\% | 20\% | 19\% | 17\% | 17\% | 24\% | 17\% | +14\% | +17\% | -15\% |
| Flip Chart | 16\% | 14\% | 16\% | 15.4\% | +14\% | -2\% | -14\% | 16\% | 13\% | 15\% | 15\% | 16\% | 16\% | 20\% | 16\% | -4\% | -14\% | -26\% |
| Whiteboard | 13\% | 12\% | 12\% | 13.2\% | +17\% | +9\% | -7\% | 13\% | 11\% | 15\% | 13\% | 14\% | 13\% | 4\% | 14\% | -6\% | -9\% | +269\% |
| Photocopier | 11\% | 12\% | 9\% | 11.3\% | -6\% | +27\% | +35\% | 11\% | 12\% | 9\% | 11\% | 12\% | 9\% | 8\% | 12\% | -6\% | +32\% | +14\% |
| Mobile Cell Phone | 9\% | 11\% | 9\% | 9.2\% | -22\% | +1\% | +29\% | 9\% | 11\% | 9\% | 9\% | 10\% | 11\% | 8\% | 10\% | -10\% | -0\% | +14\% |
| Tablet | 8\% | 8\% | 5\% | 8.2\% | -2\% | +56\% | +59\% | 8\% | 9\% | 6\% | 8\% | 9\% | 7\% | 4\% | 9\% | -10\% | +19\% | +42\% |
| Additional Monitor/s | 7\% | 5\% | 7\% | 6.8\% | +34\% | -1\% | -26\% | 7\% | 5\% | 8\% | 7\% | 7\% | 5\% | 4\% | 7\% | -1\% | +1\% | +99\% |
| Desktop PC \& Monitor | 6\% | 6\% | 6\% | 6.2\% | -3\% | -1\% | +2\% | 6\% | 6\% | 6\% | 6\% | 7\% | 7\% | 8\% | 7\% | -13\% | -15\% | -29\% |
| Printer | 5\% | 6\% | 5\% | 5.0\% | -20\% | -9\% | +14\% | 5\% | 5\% | 5\% | 5\% | 5\% | 11\% | 8\% | 5\% | +8\% | -54\% | -43\% |
| Laptop | 3\% | 4\% | 5\% | 3.1\% | -19\% | -45\% | -32\% | 3\% | 4\% | 5\% | 3\% | 1\% | 2\% | 8\% | 2\% | +131\% | +85\% | -43\% |
| Smartphone | 3\% | 3\% | 4\% | 2.7\% | +5\% | -24\% | -28\% | 3\% | 3\% | 3\% | 3\% | 2\% | 1\% | 4\% | 2\% | +18\% | +167\% | -15\% |
| N/A |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Laptop | 3\% | 3\% | 3\% | 3\% | +27\% | +3\% | -18\% | 3\% | 3\% | 4\% | 3\% | 4\% | 1\% | 0\% | 3\% | -8\% | +197\% | - |
| Desktop PC \& Monitor | 4\% | 5\% | 6\% | 4\% | -9\% | -28\% | -20\% | 4\% | 5\% | 4\% | 4\% | 4\% | 3\% | 11\% | 4\% | +4\% | +64\% | -59\% |
| Additional Monitor/s | 10\% | 11\% | 15\% | 10\% | -8\% | -35\% | -30\% | 10\% | 11\% | 14\% | 10\% | 7\% | 9\% | 18\% | 8\% | +43\% | +19\% | -20\% |
| Tablet | 8\% | 7\% | 6\% | 7\% | +16\% | +29\% | +11\% | 8\% | 6\% | 7\% | 7\% | 8\% | 9\% | 4\% | 8\% | -6\% | -32\% | +85\% |
| Smartphone | 5\% | 4\% | 3\% | 5\% | +9\% | +87\% | +71\% | 5\% | 4\% | 3\% | 5\% | 3\% | 6\% | 0\% | 4\% | +50\% | -33\% | - |
| Mobile Cell Phone | 16\% | 15\% | 16\% | 16\% | +9\% | +3\% | -6\% | 17\% | 15\% | 16\% | 16\% | 15\% | 13\% | 14\% | 15\% | +9\% | +17\% | +15\% |
| Printer | 2\% | 2\% | 3\% | 2\% | -8\% | -38\% | -33\% | 1\% | 2\% | 2\% | 1\% | 3\% | 0\% | 4\% | 3\% | -54\% | - | -38\% |
| Fax | 8\% | 15\% | 13\% | 9\% | -42\% | -34\% | +15\% | 8\% | 14\% | 13\% | 9\% | 10\% | 15\% | 11\% | 11\% | -23\% | -5\% | +23\% |
| Photocopier | 6\% | 7\% | 6\% | 6\% | -18\% | -0\% | +22\% | 6\% | 7\% | 7\% | 6\% | 8\% | 6\% | 4\% | 7\% | -27\% | +21\% | +85\% |
| Whiteboard | 16\% | 16\% | 13\% | 16\% | +3\% | +21\% | +18\% | 17\% | 15\% | 13\% | 16\% | 15\% | 18\% | 14\% | 15\% | +10\% | -15\% | -8\% |
| Flip Chart | 22\% | 17\% | 17\% | 21\% | +29\% | +29\% | +0\% | 22\% | 17\% | 15\% | 21\% | 23\% | 19\% | 21\% | 22\% | -5\% | -14\% | -28\% |

## Data - Device Productivity continued Productivity Trends Survey 2015

|  | Total Respondent \% |  |  |  | \% Difference |  |  | Answers of respondents who started to work before 2000 |  |  |  | Answers of respondents who started to work after 2000 |  |  |  | \% Difference between ansı respondents who started wo 2000 vs those that started w 2000 |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Device Usage | USA | UK | AUS | Total | US vs UK | US vs AUS | UK vs AUS | USA | UK | AUS | Total | USA | UK | AUS | Total | USA | UK | AUS |
| Which devices do you use at least once a week when you work in the office? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Printer | 15\% | 15\% | 14\% | 15\% | -6\% | +4\% | +11\% | 15\% | 16\% | 15\% | 15\% | 14\% | 14\% | 12\% | 14\% | +7\% | +12\% | +22\% |
| Additional Monitor/s | 9\% | 9\% | 6\% | 9\% | -1\% | +48\% | +50\% | 9\% | 9\% | 6\% | 9\% | 9\% | 10\% | 7\% | 9\% | +1\% | -12\% | -15\% |
| Photocopier | 9\% | 9\% | 10\% | 9\% | +3\% | -13\% | -15\% | 9\% | 9\% | 10\% | 9\% | 8\% | 9\% | 10\% | 8\% | +16\% | -7\% | -0\% |
| Tablet | 8\% | 9\% | 9\% | 8\% | -6\% | -13\% | -8\% | 8\% | 9\% | 9\% | 8\% | 8\% | 7\% | 10\% | 8\% | +5\% | +21\% | -15\% |
| Shredder | 6\% | 6\% | 6\% | 6\% | +1\% | +1\% | +0\% | 6\% | 6\% | 5\% | 6\% | 5\% | 5\% | 7\% | 5\% | +17\% | +11\% | -25\% |
| Whiteboard | 4\% | 4\% | 5\% | 4\% | +1\% | -9\% | -10\% | 4\% | 4\% | 4\% | 4\% | 5\% | 4\% | 5\% | 5\% | -20\% | +18\% | -15\% |
| Fax | 4\% | 2\% | 2\% | 4\% | +156\% | +105\% | -20\% | 4\% | 1\% | 1\% | 4\% | 4\% | 3\% | 3\% | 4\% | +1\% | -43\% | -57\% |
| Mobile Cell Phone | 4\% | 4\% | 3\% | 4\% | -6\% | +16\% | +23\% | 4\% | 4\% | 4\% | 4\% | 4\% | 5\% | 2\% | 4\% | -4\% | -31\% | +113\% |
| Not Applicable - I work from home | 3\% | 3\% | 4\% | 3\% | -13\% | -26\% | -15\% | 3\% | 3\% | 4\% | 3\% | 1\% | 2\% | 3\% | 1\% | +136\% | +56\% | +7\% |
| Flip Chart | 1\% | 2\% | 1\% | 1\% | -68\% | +13\% | +248\% | 1\% | 2\% | 0\% | 1\% | 1\% | 2\% | 2\% | 1\% | -39\% | -16\% | -100\% |
| Which devices do you use at least once a week when you work from home? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Tablet | 14\% | 15\% | 14\% | 14\% | -8\% | -3\% | +6\% | 14\% | 16\% | 13\% | 14\% | 14\% | 13\% | 16\% | 14\% | -3\% | +22\% | -19\% |
| Printer | 12\% | 12\% | 12\% | 12\% | +4\% | +2\% | -2\% | 13\% | 12\% | 12\% | 13\% | 10\% | 12\% | 11\% | 10\% | +30\% | -3\% | +14\% |
| Additional Monitor/s | 6\% | 7\% | 5\% | 6\% | -5\% | +40\% | +48\% | 6\% | 7\% | 5\% | 6\% | 7\% | 8\% | 4\% | 7\% | -7\% | -18\% | +36\% |
| Shredder | 5\% | 6\% | 5\% | 5\% | -13\% | +6\% | +22\% | 5\% | 6\% | 5\% | 5\% | 2\% | 5\% | 4\% | 3\% | +126\% | +21\% | +36\% |
| Mobile Cell Phone | 5\% | 4\% | 3\% | 5\% | +15\% | +68\% | +46\% | 5\% | 4\% | 4\% | 5\% | 5\% | 5\% | 0\% | 5\% | -10\% | -13\% | - |
| Photocopier | 4\% | 4\% | 6\% | 4\% | -4\% | -38\% | -35\% | 4\% | 4\% | 6\% | 4\% | 3\% | 4\% | 7\% | 3\% | +45\% | +2\% | -20\% |
| Not Applicable - I don't work from home | 3\% | 3\% | 3\% | 3\% | -16\% | -10\% | +7\% | 2\% | 3\% | 3\% | 3\% | 3\% | 3\% | 2\% | 3\% | -27\% | +16\% | +82\% |
| Fax | 2\% | 1\% | 1\% | 2\% | +70\% | +93\% | +14\% | 2\% | 1\% | 2\% | 2\% | 2\% | 1\% | 0\% | 2\% | +22\% | -4\% | - |
| Whiteboard | 1\% | 1\% | 3\% | 1\% | +34\% | -65\% | -74\% | 1\% | 0\% | 2\% | 1\% | 1\% | 3\% | 5\% | 2\% | -27\% | -84\% | -70\% |
| Flip Chart | 0\% | 0\% | 1\% | 0\% | +29\% | -37\% | -51\% | 0\% | 0\% | 0\% | 0\% | 1\% | 1\% | 2\% | 1\% | -60\% | -92\% | -100\% |
| Now think about the devices you used five years ago. Do you still use these devices, and if so, do you use them more or less now than you did then? |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| 1 More often now |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Smartphone | 22\% | 24\% | 22\% | 23\% | -9\% | +1\% | +11\% | 23\% | 25\% | 22\% | 23\% | 20\% | 21\% | 22\% | 20\% | +13\% | +21\% | +1\% |
| Tablet | 19\% | 21\% | 20\% | 19\% | -10\% | -5\% | +6\% | 20\% | 22\% | 21\% | 20\% | 16\% | 16\% | 18\% | 16\% | +22\% | +37\% | +18\% |
| Laptop | 14\% | 13\% | 15\% | 14\% | +11\% | -4\% | -14\% | 14\% | 13\% | 15\% | 14\% | 14\% | 13\% | 14\% | 14\% | +1\% | -4\% | +10\% |
| Additional Monitor/s | 12\% | 11\% | 7\% | 12\% | +10\% | +66\% | +51\% | 12\% | 10\% | 8\% | 12\% | 11\% | 13\% | 6\% | 11\% | +10\% | -17\% | +28\% |
| Mobile Cell Phone | 8\% | 4\% | 4\% | 7\% | +80\% | +95\% | +8\% | 7\% | 4\% | 4\% | 7\% | 8\% | 6\% | 4\% | 8\% | -9\% | -34\% | -4\% |
| Desktop PC \& Monitor | 6\% | 7\% | 7\% | 6\% | -12\% | -13\% | -1\% | 6\% | 7\% | 8\% | 6\% | 7\% | 9\% | 6\% | 7\% | -10\% | -25\% | +28\% |
| Shredder | 6\% | 6\% | 7\% | 6\% | -5\% | -22\% | -18\% | 6\% | 6\% | 7\% | 6\% | 4\% | 6\% | 8\% | 4\% | +54\% | -1\% | -16\% |
| Printer | 5\% | 4\% | 8\% | 5\% | +14\% | -41\% | -49\% | 5\% | 4\% | 9\% | 5\% | 7\% | 7\% | 8\% | 7\% | -31\% | -41\% | +8\% |
| Whiteboard | 3\% | 4\% | 2\% | 3\% | -20\% | +44\% | +81\% | 2\% | 3\% | 1\% | 3\% | 4\% | 4\% | 4\% | 4\% | -39\% | -25\% | -76\% |
| Photocopier | 3\% | 3\% | 5\% | 3\% | -4\% | -48\% | -46\% | 2\% | 3\% | 5\% | 2\% | 4\% | 4\% | 6\% | 4\% | -49\% | -28\% | -20\% |
| Fax | 2\% | 1\% | 1\% | 2\% | +102\% | +191\% | +45\% | 2\% | 1\% | 0\% | 1\% | 3\% | 1\% | 2\% | 3\% | -49\% | +32\% | -100\% |
| Flip Chart | 1\% | 2\% | 1\% | 1\% | -70\% | -59\% | +36\% | 0\% | 2\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | -65\% | +164\% | -52\% |
| 2 About the same |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Laptop | 10\% | 12\% | 11\% | 10\% | -13\% | -7\% | +6\% | 10\% | 11\% | 11\% | 10\% | 9\% | 15\% | 11\% | 9\% | +19\% | -27\% | -3\% |
| Desktop PC \& Monitor | 13\% | 14\% | 12\% | 13\% | -9\% | +8\% | +19\% | 13\% | 14\% | 12\% | 13\% | 12\% | 13\% | 11\% | 12\% | +11\% | +8\% | +9\% |
| Additional Monitor/s | 7\% | 9\% | 3\% | 7\% | -25\% | +140\% | +219\% | 6\% | 9\% | 4\% | 7\% | 7\% | 8\% | 0\% | 7\% | -6\% | +9\% | - |
| Tablet | 3\% | 2\% | 2\% | 3\% | +80\% | +53\% | -15\% | 3\% | 1\% | 0\% | 3\% | 3\% | 2\% | 6\% | 3\% | -18\% | -27\% | -100\% |
| Smartphone | 4\% | 3\% | 5\% | 4\% | +22\% | -17\% | -32\% | 4\% | 3\% | 5\% | 4\% | 5\% | 3\% | 3\% | 4\% | -21\% | +2\% | +95\% |
| Mobile Cell Phone | 5\% | 6\% | 9\% | 5\% | -7\% | -41\% | -37\% | 5\% | 6\% | 9\% | 5\% | 6\% | 5\% | 8\% | 6\% | -10\% | +15\% | +14\% |
| Printer | 17\% | 18\% | 19\% | 17\% | -6\% | -10\% | -4\% | 17\% | 18\% | 20\% | 17\% | 17\% | 18\% | 17\% | 17\% | +4\% | +1\% | +22\% |
| Fax | 6\% | 2\% | 5\% | 6\% | +199\% | +41\% | -53\% | 6\% | 2\% | 3\% | 6\% | 7\% | 2\% | 8\% | 7\% | -10\% | +7\% | -68\% |
| Photocopier | 13\% | 13\% | 13\% | 13\% | -0\% | -1\% | -1\% | 13\% | 12\% | 14\% | 13\% | 12\% | 17\% | 11\% | 12\% | +7\% | -30\% | +22\% |
| Shredder | 12\% | 12\% | 10\% | 12\% | +1\% | +17\% | +15\% | 12\% | 12\% | 12\% | 12\% | 11\% | 9\% | 6\% | 11\% | +7\% | +31\% | +119\% |
| Whiteboard | 7\% | 6\% | 8\% | 7\% | +19\% | -10\% | -24\% | 7\% | 6\% | 7\% | 7\% | 8\% | 4\% | 11\% | 8\% | -11\% | +60\% | -39\% |
| Flip Chart | 3\% | 5\% | 5\% | 4\% | -24\% | -24\% | -0\% | 3\% | 5\% | 3\% | 3\% | 4\% | 3\% | 8\% | 4\% | -24\% | +56\% | -68\% |
| 3 Less often now |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| Fax | 20\% | 20\% | 21\% | 20\% | +2\% | -4\% | -6\% | 21\% | 19\% | 23\% | 21\% | 16\% | 21\% | 15\% | 17\% |  |  |  |
| Photocopier | 14\% | 15\% | 10\% | 14\% | -5\% | +49\% | +57\% | 15\% | 15\% | 7\% | 15\% | 13\% | 12\% | 15\% | 13\% | +14\% | +33\% | -50\% |
| Desktop PC \& Monitor | 12\% | 9\% | 13\% | 11\% | +24\% | -10\% | -27\% | 12\% | 9\% | 14\% | 11\% | 13\% | 12\% | 12\% | 13\% | -10\% | -21\% | +15\% |
| Printer | 10\% | 11\% | 8\% | 10\% | -6\% | +28\% | +36\% | 10\% | 10\% | 9\% | 10\% | 9\% | 13\% | 6\% | 9\% | +15\% | -19\% | +47\% |
| Flip Chart | 9\% | 10\% | 4\% | 9\% | -9\% | +104\% | +125\% | 9\% | 10\% | 6\% | 9\% | 10\% | 10\% | 0\% | 9\% | -8\% | -8\% | - |
| Shredder | 8\% | 7\% | 8\% | 8\% | +29\% | +7\% | -17\% | 8\% | 7\% | 9\% | 8\% | 9\% | 6\% | 6\% | 8\% | -4\% | +14\% | +47\% |
| Mobile Cell Phone | 8\% | 11\% | 11\% | 8\% | -33\% | -33\% | +0\% | 8\% | 11\% | 11\% | 8\% | 8\% | 12\% | 12\% | 8\% | -5\% | -3\% | -6\% |
| Whiteboard | 8\% | 7\% | 9\% | 8\% | +7\% | -9\% | -15\% | 8\% | 7\% | 9\% | 8\% | 9\% | 8\% | 9\% | 9\% | -19\% | -11\% | -2\% |
| Laptop | 5\% | 7\% | 5\% | 5\% | -29\% | -6\% | +33\% | 5\% | 7\% | 5\% | 5\% | 6\% | 5\% | 6\% | 6\% | -16\% | +56\% | -16\% |
| Additional Monitor/s | 4\% | 1\% | 5\% | 4\% | +296\% | -25\% | -81\% | 4\% | 1\% | 4\% | 3\% | 5\% | 1\% | 9\% | 5\% | -27\% | -17\% | -58\% |
| Tablet | 1\% | 1\% | 3\% | 1\% | +6\% | -61\% | -63\% | 1\% | 1\% | 2\% | 1\% | 2\% | 0\% | 6\% | 2\% | -19\% | - | -58\% |
| Smartphone | 1\% | 1\% | 3\% | 1\% | -10\% | -61\% | -57\% | 1\% | 1\% | 1\% | 1\% | 2\% | 1\% | 6\% | 2\% | -43\% | -3\% | -79\% |
| N/A | 3\% | 2\% | 2\% | 3\% | +40\% | +28\% | -9\% | 3\% | 2\% | 3\% | 3\% | 3\% | 1\% | 2\% | 3\% | +11\% | +81\% | +27\% |
| Flip Chart | 21\% | 17\% | 20\% | 20\% | +24\% | +1\% | -18\% | 21\% | 17\% | 20\% | 20\% | 20\% | 18\% | 21\% | 20\% | +5\% | -6\% | -2\% |
| Whiteboard | 15\% | 15\% | 14\% | 15\% | -2\% | +6\% | +8\% | 16\% | 16\% | 16\% | 16\% | 13\% | 15\% | 10\% | 13\% | +23\% | +5\% | +53\% |
| Mobile Cell Phone | 13\% | 12\% | 10\% | 13\% | +4\% | +28\% | +23\% | 13\% | 12\% | 10\% | 13\% | 11\% | 11\% | 10\% | 11\% | +16\% | +15\% | -7\% |
| Additional Monitor/s | 10\% | 11\% | 16\% | 10\% | -11\% | -35\% | -27\% | 10\% | 12\% | 15\% | 11\% | 9\% | 9\% | 17\% | 9\% | +16\% | +35\% | -10\% |
| Tablet | 9\% | 8\% | 5\% | 8\% | +10\% | +74\% | +59\% | 9\% | 7\% | 6\% | 8\% | 9\% | 10\% | 2\% | 9\% | +1\% | -26\% | +197\% |
| Fax | 8\% | 12\% | 9\% | 8\% | -37\% | -17\% | +31\% | 7\% | 12\% | 9\% | 8\% | 10\% | 12\% | 10\% | 11\% | -31\% | +0\% | -15\% |
| Shredder | 8\% | 9\% | 9\% | 8\% | -17\% | -13\% | +4\% | 7\% | 9\% | 7\% | 7\% | 11\% | 11\% | 13\% | 11\% | -35\% | -25\% | -43\% |
| Photocopier | 5\% | 4\% | 7\% | 5\% | +12\% | -33\% | -41\% | 5\% | 4\% | 9\% | 5\% | 6\% | 5\% | 4\% | 6\% | -26\% | -8\% | +112\% |
| Smartphone | 5\% | 4\% | 2\% | 5\% | +26\% | +155\% | +103\% | 5\% | 4\% | 3\% | 5\% | 3\% | 5\% | 0\% | 3\% | +89\% | -24\% | - |
| Desktop PC \& Monitor | 3\% | 3\% | 4\% | 3\% | -6\% | -12\% | -7\% | 3\% | 4\% | 3\% | 3\% | 4\% | 3\% | 6\% | 4\% | -17\% | +33\% | -58\% |
| Printer | 1\% | 1\% | 1\% | 1\% | +7\% | +3\% | -4\% | 1\% | 1\% | 0\% | 1\% | 2\% | 1\% | 4\% | 2\% | -43\% | +90\% | -100\% |

## Data - Monitor Size \& Email Productivity Trends Survey 2015



# Data - Comfort, Hygiene \& Security Productivity Trends Survey 2015 

|  | Total Respondent \% |  |  |  | \% Difference |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Comfort | USA | UK | AUS | Total | US vs UK | US vs AUS | UK vs AUS |
| Are you comfortable at your workplace desk? |  |  |  |  |  |  |  |
| Yes | 85\% | 86\% | 83\% | 86\% | -1\% | +3\% | +3\% |
| No | 15\% | 14\% | 17\% | 14\% | +4\% | -13\% | -16\% |
| Do you have a dedicated work station or desk at home? |  |  |  |  |  |  |  |
| Yes | 76\% | 80\% | 88\% | 76\% | -6\% | -14\% | -9\% |
| No | 24\% | 20\% | 12\% | 24\% | +23\% | +105\% | +67\% |
| If yes, where do you mostly work? |  |  |  |  |  |  |  |
| My work station | 78\% | 79\% | 78\% | 78\% | -1\% | +1\% | +2\% |
| Dining Table | 7\% | 6\% | 5\% | 7\% | +14\% | +41\% | +23\% |
| Couch/Sofa | 12\% | 14\% | 18\% | 12\% | -16\% | -33\% | -19\% |
| Bed | 3\% | 1\% | 0\% | 2\% | +214\% |  |  |
| Home Work Space |  |  |  |  |  |  |  |
| Are you comfortable at your home workplace desk? |  |  |  |  |  |  |  |
| Yes | 88\% | 94\% | 63\% | 88\% | -6\% | +41\% | +50\% |
| No | 12\% | 6\% | 38\% | 12\% | +90\% | -69\% | -84\% |
| Which work place is most comfortable? |  |  |  |  |  |  |  |
| Workplace desk | 42\% | 30\% | 38\% | 41\% | +41\% | +13\% | -20\% |
| Home workplace | 58\% | 70\% | 63\% | 59\% | -18\% | -8\% | +12\% |
| Desk Hygiene | USA | UK | AUS | Total | US vs UK | US vs AUS | UK vs AUS |
| Have you ever cleaned your home keyboard? |  |  |  |  |  |  |  |
| Yes | 82\% | 85\% | 85\% | 83\% | -3\% | -3\% | -0\% |
| No | 15\% | 13\% | 15\% | 15\% | +20\% | +2\% | -15\% |
| N/A | 2\% | 3\% | 0\% | 2\% | -9\% |  |  |
| Home Keyboard Cleaning |  |  |  |  |  |  |  |
| If yes, when did you last clean your home keyboard? |  |  |  |  |  |  |  |
| Within the past 12 months | 88\% | 92\% | 88\% | 89\% | -4\% | +0\% | +4\% |
| Between 1-3 years ago | 11\% | 8\% | 12\% | 11\% | +33\% | -6\% | -29\% |
| More than 3 years ago | 1\% | 0\% | 0\% | 1\% |  |  |  |
| Home Mouse Cleaning - USA |  |  |  |  |  |  |  |
| Have you ever cleaned your home mouse? |  |  |  |  |  |  |  |
| Yes | 70\% | 77\% | 68\% | 71\% | -9\% | +4\% | +14\% |
| No | 23\% | 18\% | 25\% | 23\% | +29\% | -6\% | -28\% |
| N/A | 7\% | 5\% | 8\% | 7\% | +27\% | -11\% | -30\% |
| If yes, when did you last clean your home mouse? |  |  |  |  |  |  |  |
| Within the past 12 months | 90\% | 92\% | 93\% | 90\% | -2\% | -3\% | -1\% |
| Between 1-3 years ago | 8\% | 7\% | 4\% | 8\% | +4\% | +110\% | +102\% |
| More than 3 years ago | 2\% | 1\% | 4\% | 2\% | +291\% | -39\% | -84\% |
| Have you ever cleaned your workplace keyboard? |  |  |  |  |  |  |  |
| Yes | 80\% | 67\% | 69\% | 78\% | +20\% | +16\% | -3\% |
| No | 20\% | 33\% | 31\% | 22\% | -40\% | -36\% | +6\% |
| If yes, when did you last clean your keyboard? |  |  |  |  |  |  |  |
| Within the past 12 months | 89\% | 90\% | 86\% | 89\% | -0\% | +3\% | +4\% |
| Between 1-3 years ago | 8\% | 9\% | 14\% | 9\% | -4\% | -39\% | -36\% |
| More than 3 years ago | 2\% |  | 0\% | 2\% |  |  |  |
| Have you ever cleaned your workplace mouse? |  |  |  |  |  |  |  |
| Yes | 69\% | 64\% | 45\% | 68\% | +8\% | +53\% | +41\% |
| No | 31\% | 36\% | 55\% | 32\% | -14\% | -44\% | -34\% |
| If yes, when did you last clean your work mouse? |  |  |  |  |  |  |  |
| Within the past 12 months | 89\% | 94\% | 89\% | 90\% | -5\% | -0\% | +5\% |
| Between 1-3 years ago | 7\% | 4\% | 0\% | 7\% | +84\% |  |  |
| More than 3 years ago | 3\% | 2\% | 11\% | 3\% | +82\% | -70\% | -84\% |
| Security | USA | UK | AUS | Total | US vs UK | US vs AUS | UK vs AUS |
| Do you have a computer lock? |  |  |  |  |  |  |  |
| Yes | 33\% | 49\% | 38\% | 35\% | -32\% | -14\% | +28\% |
| No | 67\% | 51\% | 62\% | 65\% | +31\% | +8\% | -17\% |
| If yes, do you use a computer lock at work? |  |  |  |  |  |  |  |
| Yes | 68\% | 55\% | 94\% | 67\% | +24\% | -27\% | -41\% |
| No | 32\% | 45\% | 6\% | 33\% | -29\% | +407\% | +615\% |
| If yes, do you use a computer lock at home? |  |  |  |  |  |  |  |
| Yes | 34\% | 40\% | 50\% | 35\% | -16\% | -32\% | -20\% |
| No | 66\% | 60\% | 50\% | 65\% | +11\% | +32\% | +20\% |



