

Kensington®



About this report:

As we approach the 5th anniversary of the first iPad launch, Kensington investigated the perceptions of and feelings toward productivity by its customers and visitors to Kensington.com in the USA, UK and Australia. Kensington was the first brand to offer iPad productivity accessories with its keyboard cases.

The report asked multiple choice questions relating to:

- Working Hours
- Place of Work
- Email
- Devices Used
- Comfort & Hygiene
- BYOD
- Security

Key Findings:

- 35% are working more hours than five years ago
- 19% are working 50 hours or more per week
- 40% check their email within 15 minutes of waking
- 59% are more comfortable at their home workstation than their workplace desk
- 34% of computer owners lock their device at home
- 48% feel least productive while commuting
- 97% are more likely to be expecting a BYOD allowance in 2015 (if they started their career post-2000)

Survey Size: 3426 Respondents:

USA Insight: Ben Thacker – VP US Sales & Marketing

Our report provides a snapshot of the relationship we all have with email. When we asked, "How has your working life changed in the past 5 years?", this pretty much sums up the responses we got:

"Gotten busier, but able to do more from home. Relying on my smartphone for answering email all times of day." *K.Gilbert*

Approximately 35% of our customers report that they are working longer hours than 5 years ago. Part of that can be attributed to BYOD and having the ability to check work emails any hour of the day from anywhere, including home. It's so easy to check email right before going to bed, then wake up and go right into checking emails again.

Accessories that enable us to work more efficiently go hand-in-hand with BYOD. The next 5 years will provide a tremendous amount of insight into which productivity enhancers organizations are willing to invest in so their employees can harness the true potential of the multiple devices they bring into the workplace.

UK Insight: George Foot – VP Europe

My LinkedIn pulse feed often presents me with the latest BYOD report from an IT vendor or service provider. It's a development that, in part, is due to the ease and speed of connectivity with corporate systems by devices such as the iPad.

With 88% of our UK customers, (and 78% globally) yet to benefit from a BYOD allowance, we can predict with confidence that BYOD is sure to continue to have a heavy influence on our industry and our personal relationships with the devices we use to navigate through our professional and personal priorities each day.

Australian Insight: Sam Goldstein – Marketing & Business Dev. Manager

I keep multiple windows open all day when working from the office, where I use two wide screen monitors. It makes a huge difference to my productivity. 40% of our customers in Australia make use of larger monitors at work too. Our customers report that working with additional monitors is the most important enabler of their productivity, after only their laptop, smartphone and PC.

The advent of new large 4k monitors, combined with the corporate shift towards BYOD policies will see organisations challenged to provide docking solutions that support multiple large screen sizes and a variety of different laptop or hybrid tablet form factors and operating systems.

Productivity

Where do we spend most of our time and where are we most productive?

21% Working more from home than the office

Home Office

We're spending slightly less time in the office than five years ago and a little more in the home office. While 58% of respondents still spend most of their working day in the office, 21% are now spending most of their day at home and 3% fewer spend the majority of their time in the office. Americans are 4% more likely to spend most of their time in the office than the British, but 18% more U.S. workers are spending the majority of their time at home than five years ago. Australians are able to spend the least amount of time commuting and traveling.

A higher proportion of UK respondents (20%) works from home than other regions and represent the largest shift toward spending most of their time working from home with 20% reporting that they spend most of their working time at home than in the office, a 48% increase from five years ago.

Americans Working Hard

Americans top the working-hours chart, with 20% working more than 51 hours a week and 65% working more than 41 hours. Of those that spend most of their working time on business trips, the changes in the past 5 years depend heavily on the region. Frequent travelers from the U.S. are spending marginally more time travelling (a 1% increase), but British workers have reduced their travel by 42% and Australians by 50%.

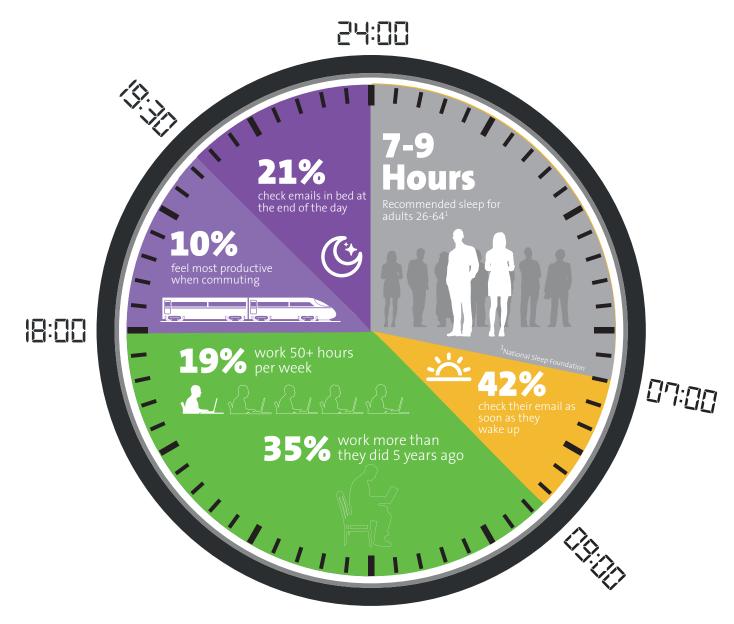
Commuting

We found stark differences in attitudes toward commuting and productivity, depending on when workers started their career. Just 39% of those who started working pre-2000 said that commuting was the least productive part of their day versus 89% of post-2000 workers who felt that way. A surprising 81% of post-2000 workers stated that the office is where they feel most productive, which was 76% higher than pre-2000 workers.

We've All Got Mail

A devoted 42% of respondents said they check their email as soon as they wake up. For 18% this represents checking their email within 5 minutes of waking. Americans are 18% more likely to check their emails as soon as they wake than the British. When we move the time to within 15 minutes of waking, 42% of Americans have checked their email, 32% of the British and 33% of Australians. At the end of the day, 21% overall will check their emails in bed within 15 minutes of falling asleep, with Australians leading the pack at 23%, followed by Americans at 20% and then the British at 18%.

The working day...and night

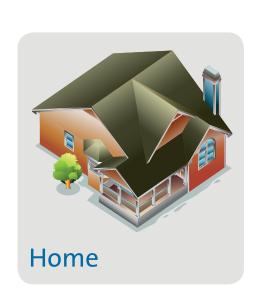


Where do we spend most of our working time?

		USA			UK <u>\$</u>			AUS			TOTAL	
	2010	2015	% +/-	2010	2015	% +/-	2010	2015	% +/-	2010	2015	% +/-
At Work/In the Office	60%	59%	-3%	57%	56%	-2%	58%	60%	4%	60%	58%	-3%
At Home	18%	21%	18%	18%	27%	48%	23%	21%	-9%	18%	21%	21%
Traveling	10%	11%	6%	12%	7%	-42%	8%	4%	-50%	10%	10%	-1%
Commuting to and from work	12%	10%	-17%	12%	9%	-23%	10%	15%	40%	12%	10%	-16%

Devices Used

Productivity accessories used at least once a week





	Home	Office
Shredder	12%	6%
Additional Monitor	6%	9%
Tablet	14%	8%
Photocopier	4%	9%
Printer	12%	15%



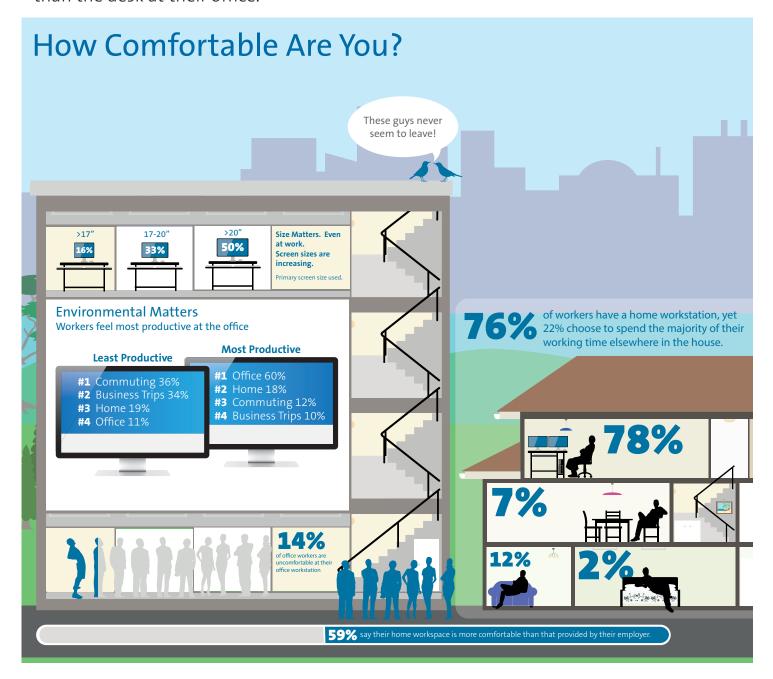


Comfort

Are you sitting comfortably? We'll begin.

Uncomfortably,14% of office workers told us that they were uncomfortable at their workstation, and 16% of office workers also told us that they work with a monitor screen that's smaller than 17".

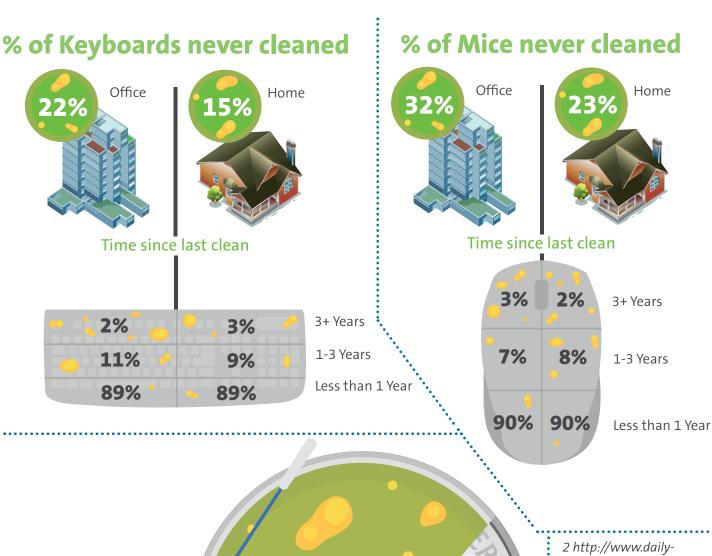
The majority of workers now have a dedicated home workstation (76%). Despite having a dedicated home workstation, 12% choose to work from their couch most of the time. Overall, 59% of respondents reported that their home workspace was more comfortable than the desk at their office.

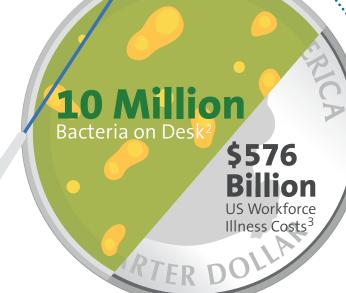


Hygiene

Squeaky Clean

22% of office workers haven't cleaned their keyboards. Ever. That doesn't mean the other are squeaky clean though. Of those that are cleaned 10% are cleaned every 1-3 years. Then there's the mice. Almost a third, 32%, of office mice have never been cleaned.





mail.co.uk/health/ article-2859334/Why-stime-detox-desk-Averageworker-comes-contact-10-MILLION-disease-causingbacteria-lurking-keyboardphone-mouse.html

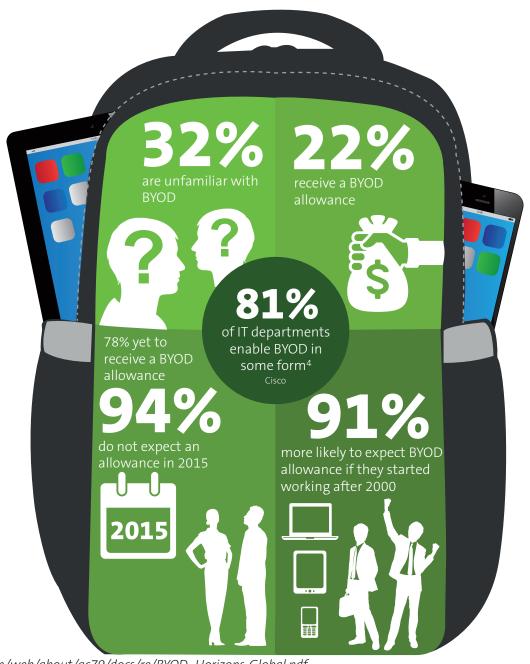
3 http://www.forbes. com/sites/brucejapsen/2012/09/12/u-sworkforce-illness-costs-576b-annually-from-sickdays-to-workers-compensation/

BYOD

Carried away with BYOD?

Workers in the USA are most familiar with BYOD, with 68% familiar with the term compared to 64% of UK respondents and 57% of Australians. Americans lead the way when it comes to receiving a BYOD allowance (23%) while Australians (14%) and UK workers (12%) follow.

Of the 78% that don't currently benefit from dedicated BYOD allowances, workers who started their career post-2000 are 91% more likely to expect a BYOD allowance this year than those who started working before 2000.



Security

Safety starts at home

Fewer than 35% of those who lock their devices at work take the same precautionary measures at home. With 21% working more often from home than in the office, employers and individuals need to review their guidance and staff expectations with regards to document shredding and hardware security in the home environment, as well as the office.



Insight - Working Life

How has your working life changed in the past 5 years?

More monitors.

D. Lists

More reliance on Smartphone.

J. Good

I work remotely more often and feel obligated to be in touch via email nearly 24/7.

D. Rewy

My work life is more connected-more social media, more e-mail, more blogs, more online research.

L. Constan

More pressure, in part due to huge increase in email.
P. Dall

Internet speeds have increased, my job is easier and fast to complete.

I work primarily from home. I have an office at work that I use occasionally. It used to be the other way around.
R.D

*It's become easier.*C. Buyak

I've gotten older and fatter, more duties, same expectations.

Mobile devices have brought in more convenience and mobility. I can access my email and other documents from a variety of devices at any time anywhere. That's the major difference I've experience in the last 5 years.

K. Douglas

Insight - iPad®

The iPad tablet is five years old this April. What impact has the iPad had on your working life?

We use it as a credit card terminal so now we have less paper receipts to handle and store.

Rahl

Made me love touch screens.

B. Gurl

iPad has added greatly to my organization and productivity.

Sestacy

HUGE! It is like 20 different tools in one. I can schedule, email, take notes, everything wherever I go.

JLKimball

The iPad has made me more productive when away from the office. I can do quotes, emails and work just as if I'm at my office desk.

C. Smith

It has made my life more portable, interesting, and fun.

S. Thompson

It is my second computer, right by my desktop keyboard.

J. Fejka

Massive.

A. Lee

Huge. Much easier to work away from the office.

Doug. F

Use it nearly everyday. Has nearly replaced the laptop. W. Mav

Data - Productivity

	т	otal Res	pondent	%		% Difference	2		ers of re ed to wo	•			ers of res	•		responde	nts who s hose that	ween anso started wo started w
Productivity	USA	UK	AUS	Total	US vs UK	US vs AUS	UK vs AUS	USA	UK	AUS	Total	USA	UK	AUS	Total	USA	UK	AUS
How many hours do you typically work each week?																		
<20	10%	10%	19%	11%	+10%	-44%	-49%	11%	10%	21%	11%	9%	10%	14%	9%	+15%	-2%	+44%
21-30	4%	6%	4%	5%	-31%	+8%	+56%	4%	5%	6%	4%	7%	15%	0%	7%	-41%	-65%	-
31-40	20%	37%	27%	22%	-45%	-26%	+35%	19%	36%	24%	21%	22%	41%	36%	24%	-12%	-14%	-34%
41-50 51-60	45% 13%	32% 9%	33% 10%	43% 13%	+42% +46%	+35% +29%	-5% -12%	44% 15%	33% 9%	32% 9%	43% 14%	48% 8%	22% 10%	36% 14%	46% 8%	-9% +82%	+52% -6%	-9% -38%
>60	7%	6%	6%	7%	+0%	+4%	+4%	7%	7%	9%	7%	5%	2%	0%	5%	+29%	+193%	-
Where do you spend most of your working time in a typical we	ek? Rank	where	you spen	d most of	our working	time highest.												
Rate 1																		
At Work/In the Office	59%	56%	60%	58%	+4%	-3%	-7%	52%	53%	47%	52%	88%	78%	93%	87%	-41%	-32%	-49%
At Home Traveling	21% 11%	27% 7%	21% 4%	21% 10%	-24% +50%	-1% +158%	+31% +72%	23% 13%	28% 8%	26% 6%	23% 12%	12% 0%	22% 0%	7% 0%	12% 0%	+96% +5082%	+28%	+271%
Commuting to and from work	10%	9%	15%	10%	+8%	-32%	-37%	12%	11%	21%	12%	0%	0%	0%	0%	+4690%	-	-
Rate 2	10/0	370	1370	10/0	.070	32/0	3770	12/0	11/0	21/0	12/0	070	070	070	070	1405070		
At Home	43%	37%	38%	42%	+17%	+15%	-2%	36%	31%	24%	35%	77%	73%	71%	76%	-54%	-58%	-67%
Commuting to and from work	23%	25%	27%	23%	-8%	-16%	-8%	26%	28%	32%	26%	9%	5%	14%	9%	+194%	+478%	+126%
Traveling	17%	20%	17%	18%	-16%	+4%	+23%	20%	23%	18%	20%	6%	5%	14%	6%	+259%	+372%	+24%
At Work/In the Office	17%	18%	19%	17%	-5%	-10%	-5%	19%	18%	26%	19%	9%	17%	0%	9%	+111%	+5%	-
Rate 3	250/	250/	400/	350/	00/	270/	270/	200/	200/	440/	270/	750/	740/	C 40/	7.40/	CEN/	F00/	200/
Traveling Commuting to and from work	35% 32%	35% 31%	48% 21%	35% 32%	-0% +3%	-27% +54%	-27% +49%	26% 36%	29% 33%	41% 18%	27% 35%	75% 15%	71% 22%	64% 29%	74% 16%	-65% +137%	-58% +48%	-36% -38%
At Home	22%	21%	21%	21%	+3%	+4%	-0%	24%	23%	26%	24%	9%	5%	7%	8%	+137%	+380%	+271%
At Work/In the Office	11%	13%	10%	12%	-12%	+9%	+25%	13%	15%	15%	14%	2%	2%	0%	2%	+666%	+502%	
Rate 4																		
At Work/In the Office	13%	13%	10%	13%	+2%	+27%	+25%	16%	15%	12%	16%	2%	2%	7%	2%	+943%	+502%	+65%
At Home	15%	15%	21%	15%	-3%	-30%	-28%	17%	17%	24%	17%	3%	0%	14%	3%	+469%	-	+65%
Traveling	37%	37%	31%	37%	-1%	+18%	+19%	41%	39%	35%	40%	20%	24%	21%	20%	+107%	+61%	+65%
Commuting to and from work	35%	35%	38%	35%	+1%	-6%	-7%	26%	29%	29%	27%	76%	73%	57%	75%	-65%	-61%	-49%
Where do you feel most productive? Rank where you feel most Rate 1	-	_		/	450/	470/	240/	450/	420/	520/	450/	220/	520/	700/	240/	****	220/	220/
Work Home	53% 26%	46% 33%	60% 19%	52% 27%	+15% -21%	-13% +40%	-24% +77%	46% 29%	43% 33%	53% 21%	46% 29%	83% 15%	63% 34%	79% 14%	81% 17%	-44% +94%	-32% -4%	-33% +44%
During Business Trips	10%	11%	10%	10%	-21%	-0%	+77%	12%	13%	12%	12%	2%	2%	7%	2%	+507%	+421%	+65%
While Commuting	11%	10%	10%	10%	+11%	+2%	-8%	13%	11%	15%	13%	0%	0%	0%	0%	+5019%		-
Rate 2																		
Work	23%	27%	15%	23%	-16%	+56%	+85%	24%	26%	12%	24%	15%	32%	21%	16%	+68%	-17%	-45%
Home	42%	33%	44%	41%	+30%	-3%	-25%	35%	28%	32%	34%	76%	63%	71%	75%	-54%	-56%	-55%
During Business Trips	21%	24%	19%	21%	-12%	+11%	+26%	24%	27%	26%	24%	8%	5%	0%	7%	+204%	+445%	-
While Commuting	14%	17%	23%	14%	-17%	-39%	-27%	17%	19%	29%	17%	2%	0%	7%	2%	+999%	-	+312%
Rate 3 Work	13%	15%	15%	13%	-12%	-10%	+3%	16%	17%	21%	16%	2%	5%	0%	2%	+678%	+242%	
Home	17%	19%	21%	18%	-12%	-16%	-7%	20%	22%	26%	20%	7%	2%	7%	6%	+203%	+811%	+271%
During Business Trips	42%	37%	46%	41%	+15%	-8%	-20%	33%	29%	29%	33%	82%	80%	86%	82%	-59%	-64%	-66%
While Commuting	27%	29%	19%	27%	-6%	+46%	+55%	31%	32%	24%	31%	10%	12%	7%	10%	+226%	+160%	+229%
Rate 4																		
Work	11%	12%	10%	11%	-6%	+8%	+15%	14%	14%	15%	14%	1%	0%	0%	0%	+2606%	-	-
Home	14%	15%	17%	14%	-6%	-17%	-12%	16%	17%	21%	16%	3%	0%	7%	2%	+546%	-	+188%
During Business Trips	27%	29%	25%	27%	-7%	+7%	+15%	31%	31%	32%	31%	8%	12%	7%	9%	+270%	+157%	+353%
While Commuting	48%	45%	48%	48%	+8%	+0%	-7%	39%	38%	32%	39%	89%	88%	86%	89%	-56%	-57%	-62%
Now think back five years. Please rank where you think you space 1																		
At Work/In the Office	60%	57%	58%	60%	+5%	+4%	-2%	54%	53%	53%	54%	89%	85% 15%	71%	88%	-39%	-38%	-26%
At Home Traveling	18% 10%	18% 12%	23% 8%	18% 10%	-5% -18%	-24% +21%	-20% +47%	20% 12%	19% 14%	21% 12%	20% 12%	8% 2%	15% 0%	29% 0%	9% 2%	+144%	+30%	-28%
Commuting to and from work	10%	12%	10%	10%	-18% -0%	+21% +14%	+47%	14%	14%	15%	14%	2% 1%	0%	0%	2% 1%	+491% +1802%	-	-
Rate 2		,	_0,0		070	. 1770	. 13/0	/3	,,	-5/0	/ 0	1,0	- / 0	-/-	_,,	. 1002/0		
At Work/In the Office	17%	20%	17%	17%	-15%	+2%	+21%	19%	22%	12%	19%	9%	10%	29%	9%	+121%	+124%	-59%
At Home	42%	37%	42%	42%	+14%	+1%	-11%	34%	30%	32%	33%	82%	83%	64%	81%	-59%	-64%	-50%
Traveling	18%	17%	19%	18%	+10%	-2%	-11%	22%	19%	26%	21%	4%	5%	0%	4%	+435%	+282%	-
Commuting to and from work	22%	26%	23%	23%	-14%	-3%	+13%	26%	30%	29%	26%	6%	2%	7%	6%	+349%	+1120%	+312%
Rate 3	11%	13%	15%	11%	-18%	-25%	-9%	13%	15%	240/	13%	2%	2%	0%	2%	,7000	+518%	
At Work/In the Office At Home	11% 21%	20%	15%	11% 21%	-18% +5%		-9% +9%	13% 25%	15% 24%	21% 26%	13% 25%	2% 6%	2% 0%	0%	2% 5%	+760%	+518%	-
Traveling	38%	37%	46%	38%	+5%	+15% -18%	+9% -19%	28%	30%	29%	25%	80%	80%	86%	80%	+331% -64%	-63%	-66%
Commuting to and from work	30%	29%	21%	30%	+3%	+44%	+39%	34%	31%	24%	33%	13%	17%	14%	13%	+158%	+81%	+65%
Rate 4																		
At Work/In the Office	12%	9%	10%	11%	+26%	+11%	-12%	14%	10%	15%	14%	1%	2%	0%	1%	+1752%	+323%	-
At Home	19%	24%	17%	19%	-22%	+12%	+43%	22%	27%	21%	22%	5%	2%	7%	4%	+383%	+1023%	+188%
Traveling	34%	34%	27%	34%	+0%	+25%	+25%	38%	37%	32%	38%	14%	15%	14%	14%	+167%	+152%	+126%
Commuting to and from work	36%	33%	46%	36%	+8%	-22%	-28%	26%	25%	32%	26%	80%	80%	79%	80%	-68%	-68%	-59%
Do you think you work more or less hours a week the five	rc 2023																	
Do you think you work more or less hours a week than five year More	ars ago? 35%	34%	29%	35%	+1%	+20%	+18%	32%	33%	21%	32%	51%	41%	50%	50%	-38%	-20%	-59%
The same	42%	42%	33%	42%	-1%	+25%	+26%	43%	43%	32%	43%	33%	37%	36%	34%	+30%	+17%	-9%
Less	23%	24%	38%	24%	-1%	-38%	-37%	25%	24%	47%	25%	16%	22%	14%	16%	+58%	+8%	+229%

Data - Device Productivity

Productivity Usy AUS Total Us ye U		Te	otal Res	ponden	t %		% Difference	•		ers of res					sponden ork after		respond		
Leptop	Productivity	USA	UK	AUS	Total	US vs UK	US vs AUS	UK vs AUS	USA	UK	AUS	Total	USA	UK	AUS	Total	USA	UK	AUS
Laptop 1974 21% 1976	Please rate the importance of each device to your overall	productivity.																	
Smartplane	1 Very important																		
Desktop PC & Monitor	Laptop																		
Additional Monitor/s 11% 11% 18% 11% 18% 18% 1.9% 4.9% 4.9% 4.9% 4.9% 1.9%	•																		
Printer 11% 10% 10% 10% 10% 10% 10% 10% 10% 10%	•																		
Table Mobile Cell Phone																			
Mobile Cell Phone 6%																			
Photopolipris																			
Fax Millebaard																			
Myleboard 19	·																		
Fig. Clark 19																			
Laptop																		-4476	
Lapton Chi C	·	1/0	1/0	1/0	0.076	-40/6	-1776	+3370	076	1/0	076	070	1/0	076	270	1/0	-34/6		-100%
Desktop PC & Monitor 7% 7% 7% 7% 15% 7% 43% 28% 3-30% 7% 7% 7% 15% 7% 8% 12% 6% 48% -16% -25% -18% -25% -18% -18% -25% -18%	•	6%	7%	3%	6%	-11%	+9/1%	+118%	6%	7%	3%	6%	7%	6%	3%	7%	-11%	+25%	+0%
Additional Monitor/s	• •																		
Tablet 11% 12% 12% 11% 19% 19% 19% 19% 19% 19% 12% 11% 19% 11% 19% 11% 19% 11% 13% 10% 13% 10% 148% 15% 13% 19% 13% 19% 13% 19% 13% 19% 14% 100% 19% 19% 19% 19% 19% 19% 19% 19% 19% 19	·																		-25%
Smartphone 9% 9% 5% 9% -9% +5% -9% +5% -7% 8% 9% 9% 10% 3% 9% -3% -4% +10% -10% 10% 5% 7% 10% -26% 15% 17% -12% -24% -25% 18% 27% 24% 18% 27% -24% -25% 18% 27% 24% 18% 17% -13% 17% -13% 17% -24% -24% -25% 18% 17% 13% 17% -24% <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>																			
Printer	Smartphone	9%	9%	5%	9%				8%	9%	6%	8%	9%	10%	3%	9%			
Fax	Mobile Cell Phone	7%	6%	5%	7%	+12%	+28%	+15%	7%	6%	5%	7%	7%	8%	6%	7%	-3%	-24%	-25%
Photocopier 15% 14% 16% 15% 14% 15% 14% 15% 14% 15% 15% 14% 15% 15% 16% 14% 15% 16% 13% 14% 14% 15% 14% 14% 14% 15% 14	Printer	18%	20%	20%	18%	-10%	-12%	-2%	18%	21%	24%	18%	18%	17%	13%	17%	+2%	+25%	+88%
Whiteboard Sw Sw Sw Sw Sw Sw Sw S	Fax	9%	2%	4%	8%	+311%	+110%	-49%	9%	1%	2%	8%	9%	7%	10%	9%	-4%	-80%	-83%
File Chart 1970 1970 1970 1970 1970 1970 1970 1970	Photocopier	15%	14%	16%	15%	+12%	-4%	-15%	16%	14%	15%	16%	13%	14%	19%	13%	+20%	+2%	-25%
3 Not important 3 Not important 1 Not important 1 Not important 1 1% 1 1% 1 10% 1 19% </td <td>Whiteboard</td> <td>8%</td> <td>8%</td> <td>13%</td> <td>8%</td> <td>+5%</td> <td>-38%</td> <td>-41%</td> <td>8%</td> <td>8%</td> <td>8%</td> <td>8%</td> <td>9%</td> <td>5%</td> <td>23%</td> <td>9%</td> <td>-19%</td> <td>+67%</td> <td>-64%</td>	Whiteboard	8%	8%	13%	8%	+5%	-38%	-41%	8%	8%	8%	8%	9%	5%	23%	9%	-19%	+67%	-64%
Fax 1904 1906 1907 1908 1908 1908 1908 1909 1909 1909 1909	Flip Chart	3%	5%	5%	3%	-50%	-51%	-2%	2%	5%	6%	3%	3%	5%	3%	4%	-27%	+10%	+100%
File Chart His Chart	3 Not important																		
Whiteboard 13% 12% 12% 13% +17% +9% -7% 13% 15% 13% 14% 13% 14% 13% 14% 14% -6% -9% +269% Photocopier 11% 12% 9% 113 -6% +27% +35% 11% 12% 9% 11% 12% 9% 11% 8% 12% -6% +32% +14% Mobile Cell Phone 9% 11% -6% +27% +56% +59% 9% 11% 9% 10% 11% 8% 10% -6% +32% +14% Tablet 8% 8% 8% 24 -2% +56% +59% 8% 9% 1% 9% 9% 11% 99% 14% 9% 1% 9% 14% 9% 9% 14% 9% 9% 14% 9% 9% 14% 9% 9% 14% 9% 16% 6% 6% <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>																			
Photocopier 11% 12% 9% 11.3% -6% +27% +35% 11% 12% 9% 11% 12% 9% 12% 9% 12% 9% 12% 9% 12% 9% 12% 9% 12% 9% 12% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 11% 9% 9% 10% 11% 9% 44% 42% Additional Monitor/s 7% 5% 8% 7% 6.8% 5% 6.8% 13% 1.1% 1.2% 4% 7% 7% 7% 7% 7% 7% 7% 7% 7% 7% 7% 7% 7%																			
Mobile Cell Phone 9% 11% 9% 2.2% -2.2% +1% 2.9% 11% 9% 9% 10% 11% 8% 10% -10% -0% -14% Tablet 8% 8% 9% 5% 8% 9% 6% 8% 9% 4% 9% -10% -19% -42% Additional Monitor/s 7% 5% 7% 6.8% -34% -1% -26% 7% 6% 6% 9% -1% 9% 9% -1% 9% 9% -1% 9% 9% -1% 9% 9% -1% 9% 9% -1% 9% 9% -1% 9% 9% 9% -1% 9% 9% 9% 9% 14% 9% 9% 9% -1% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9% 9%																			
Tablet 88 88 88 88 88 88 88 88 88 88 88 88 88	•																		
Additional Monitor/s 7% 5% 7% 6.8% +34% -1% -26% 7% 5% 8% 7% 7% 5% 4% 7% -1% -1% +1% +99% 1 Pesktop PC & Monitor PC & Moni																			
Desktop PC & Monitor 66 68 68 68 68 68 69 69 69 69 69 69 69 69 69 69 69 69 69																			
Printer 5% 6% 5% 5.0% -20% -9% +14% 5% 5% 5% 11% 8% 5% +8% -54% -33% Laptop 3% 3% 3% 1.9% -45% -22% 3% 1% 5% 3% 2% 2% +8% -54% -43% N/A 1 3% 3% 1.2% 1.2% 2% 1% 4% 2% 1.3% 43% -43% -2% -3% 3% 3% 1% 2% 4% 2% 2% 1.4% 43% -43% -43% -2% 3% 3% 3% 1% 2% 2% -43% -43% -3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 3% 4% 3% 4% 3% 4% 4% 3% 4% 4% 3% 4%																			
Laptop 13% 24% 25% 24% 25% 24% 25% 24% 25% 24% 25% 25% 25% 25% 25% 25% 25% 25% 25% 25	•																		
Smartphone 3% 3% 3% 4% 2.7% +5% -24% -28% 3% 3% 3% 2% 1% 4% 2.6% +167% -15% N/A 1 3% 3% 3% 4% +27% +3% -18% 3% 3% 4% 3% 4% 3% 4% 1% 4% -197% -15% -18% -1																			
N/A 1 3 3 3 3 3 4 27% +3% -18% 3 18 3 4 3 4 3 4 3 4 3 4 4 5 6 4 -29% -28% -20% 4 5 4 4 4 3 11 4 4 4 4 4 3 11 4 4 19% -20% Additional Monitor/s 10 11 15 10 -8 -35% -30% 10 11 10 7 9 18 8 +43 +19% -20%	• •																		
Laptop 3% 3% 3% 3% 4% +27% +3% -18% 3% 3% 4% 5% 4% 5% 4% 1% 0% 3% -8% +197% - Desktop PC & Monitor 4% 5% 6% 4% -9% -28% -20% 4% 5% 4% 4% 4% 4% 3% 11% 4% +4% +64% -59% Additional Monitor/s 10% 11% 15% 10% -8% -35% -35% -30% 10% 11% 14% 10% 7% 9% 18% 8% +43% +19% -20%		3,0	370	170	21770	-3,0	2.70	2070	3,0	370	370	370	2,0	270	1,0	270	. 1070	. 10770	1570
Desktop PC & Monitor 4% 5% 6% 4% -9% -28% -20% 4% 5% 4% 4% 4% 3% 11% 4% +44% +64% -59% 40 40 40 40 40 40 40 40 40 40 40 40 40		3%	3%	3%	3%	+27%	+3%	-18%	3%	3%	4%	3%	4%	1%	0%	3%	-8%	+197%	_
Additional Monitor/s 10% 11% 15% 10% -8% -35% -30% 10% 11% 14% 10% 7% 9% 18% 8% +43% +19% -20%																			-59%
Tablet 8% 7% 6% 7% +16% +29% +11% 8% 6% 7% 7% 8% 9% 4% 8% -6% -32% +85%	Additional Monitor/s	10%	11%	15%	10%				10%	11%	14%	10%	7%	9%	18%	8%			
	•	8%	7%							6%		7%		9%					
Smartphone 5% 4% 3% 5% +9% +87% +71% 5% 4% 3% 5% 3% 6% 0% 4% +50% -33% -	Smartphone	5%	4%	3%	5%	+9%	+87%	+71%	5%	4%	3%	5%	3%	6%	0%	4%		-33%	
Mobile Cell Phone 16% 15% 16% 16% +9% +3% -6% 17% 15% 16% 16% 15% 13% 14% 15% +9% +17% +15%	Mobile Cell Phone	16%	15%	16%	16%	+9%	+3%	-6%	17%	15%	16%	16%	15%	13%	14%	15%	+9%	+17%	+15%
Printer 2% 2% 3% 2% -8% -38% -33% 1% 2% 2% 1% 3% 0% 4% 3% -54%38%	Printer	2%	2%	3%	2%	-8%	-38%	-33%	1%	2%	2%	1%	3%	0%	4%	3%	-54%	-	-38%
Fax 8% 15% 13% 9% -42% -34% +15% 8% 14% 13% 9% 10% 15% 11% 11% -23% -5% +23%	Fax	8%	15%	13%	9%	-42%	-34%	+15%	8%	14%	13%	9%	10%	15%	11%	11%	-23%	-5%	+23%
Photocopier 6% 7% 6% 6% -18% -0% +22% 6% 7% 7% 6% 8% 6% 4% 7% -27% +21% +85%	Photocopier	6%	7%	6%	6%	-18%	-0%	+22%	6%	7%	7%	6%	8%	6%	4%	7%	-27%	+21%	+85%
Whiteboard 16% 16% 13% 16% +3% +21% +18% 17% 15% 13% 16% 15% 18% 14% 15% +10% -15% -8%							+21%	+18%									+10%	-15%	
Flip Chart 22% 17% 17% 21% +29% +29% +0% 22% 17% 15% 21% 23% 19% 21% 22% -5% -14% -28%	Flip Chart	22%	17%	17%	21%	+29%	+29%	+0%	22%	17%	15%	21%	23%	19%	21%	22%	-5%	-14%	-28%

Data - Device Productivity continued

	To	otal Res	pondent	: %		% Difference	2		ers of re ed to wo	•				sponden ork after		responde	nts who s hose that	tween ansi started wo started w 000
Device Usage	USA	UK	AUS	Total	US vs UK	US vs AUS	UK vs AUS	USA	UK	AUS	Total	USA	UK	AUS	Total	USA	UK	AUS
Which devices do you use at least once a week when you work			1.40/	150/	50/	. 40/	. 110/	159/	160/	1 5 0/	159/	1.40/	1.49/	120/	1.49/	.70/	. 120/	. 220/
Printer Additional Monitor/s	15% 9%	15% 9%	14% 6%	15% 9%	-6% -1%	+4% +48%	+11% +50%	15% 9%	16% 9%	15% 6%	15% 9%	14% 9%	14% 10%	12% 7%	14% 9%	+7% +1%	+12% -12%	+22% -15%
Photocopier	9%	9%	10%	9%	+3%	-13%	-15%	9%	9%	10%	9%	8%	9%	10%	8%	+16%	-7%	-0%
Tablet	8%	9%	9%	8%	-6%	-13%	-8%	8%	9%	9%	8%	8%	7%	10%	8%	+5%	+21%	-15%
Shredder	6%	6%	6%	6%	+1%	+1%	+0%	6%	6%	5%	6%	5%	5%	7%	5%	+17%	+11%	-25%
Whiteboard Fax	4% 4%	4% 2%	5% 2%	4% 4%	+1% +156%	-9% +105%	-10% -20%	4% 4%	4% 1%	4% 1%	4% 4%	5% 4%	4% 3%	5% 3%	5% 4%	-20% +1%	+18% -43%	-15% -57%
Mobile Cell Phone	4%	4%	3%	4%	-6%	+105%	+23%	4%	4%	4%	4%	4%	5%	2%	4%	-4%	-31%	+113%
Not Applicable - I work from home	3%	3%	4%	3%	-13%	-26%	-15%	3%	3%	4%	3%	1%	2%	3%	1%	+136%	+56%	+7%
Flip Chart	1%	2%	1%	1%	-68%	+13%	+248%	1%	2%	0%	1%	1%	2%	2%	1%	-39%	-16%	-100%
Which devices do you use at least once a week when you work Tablet	from hom 14%	ne? 15%	14%	14%	-8%	-3%	+6%	14%	16%	13%	14%	14%	13%	16%	14%	-3%	+22%	-19%
Printer	12%	12%	12%	12%	+4%	+2%	-2%	13%	12%	12%	13%	10%	12%	11%	10%	+30%	-3%	+14%
Additional Monitor/s	6%	7%	5%	6%	-5%	+40%	+48%	6%	7%	5%	6%	7%	8%	4%	7%	-7%	-18%	+36%
Shredder	5%	6%	5%	5%	-13%	+6%	+22%	5%	6%	5%	5%	2%	5%	4%	3%	+126%	+21%	+36%
Mobile Cell Phone	5% 4%	4% 4%	3%	5% 4%	+15%	+68%	+46%	5% 4%	4% 4%	4% 69/	5% 4%	5% 3%	5%	0% 7%	5% 3%	-10%	-13%	-
Photocopier Not Applicable - I don't work from home	3%	3%	6% 3%	3%	-4% -16%	-38% -10%	-35% +7%	2%	3%	6% 3%	3%	3%	4% 3%	2%	3%	+45% -27%	+2% +16%	-20% +82%
Fax	2%	1%	1%	2%	+70%	+93%	+14%	2%	1%	2%	2%	2%	1%	0%	2%	+22%	-4%	-
Whiteboard	1%	1%	3%	1%	+34%	-65%	-74%	1%	0%	2%	1%	1%	3%	5%	2%	-27%	-84%	-70%
Flip Chart	0%	0%	1%	0%	+29%	-37%	-51%	0%	0%	0%	0%	1%	1%	2%	1%	-60%	-92%	-100%
Now think about the devices you used five years ago. Do you st 1 More often now	III use the	se devi	es, and	it so, ao yo	u use tnem m	ore or less no	ow than you did	a tnen?										
Smartphone	22%	24%	22%	23%	-9%	+1%	+11%	23%	25%	22%	23%	20%	21%	22%	20%	+13%	+21%	+1%
Tablet	19%	21%	20%	19%	-10%	-5%	+6%	20%	22%	21%	20%	16%	16%	18%	16%	+22%	+37%	+18%
Laptop	14%	13%	15%	14%	+11%	-4%	-14%	14%	13%	15%	14%	14%	13%	14%	14%	+1%	-4%	+10%
Additional Monitor/s Mobile Cell Phone	12% 8%	11% 4%	7% 4%	12% 7%	+10% +80%	+66% +95%	+51% +8%	12% 7%	10% 4%	8% 4%	12% 7%	11% 8%	13% 6%	6% 4%	11% 8%	+10% -9%	-17% -34%	+28% -4%
Desktop PC & Monitor	6%	7%	7%	6%	-12%	-13%	-1%	6%	7%	8%	6%	7%	9%	6%	7%	-10%	-25%	+28%
Shredder	6%	6%	7%	6%	-5%	-22%	-18%	6%	6%	7%	6%	4%	6%	8%	4%	+54%	-1%	-16%
Printer	5%	4%	8%	5%	+14%	-41%	-49%	5%	4%	9%	5%	7%	7%	8%	7%	-31%	-41%	+8%
Whiteboard Photocopier	3% 3%	4% 3%	2% 5%	3% 3%	-20% -4%	+44% -48%	+81% -46%	2% 2%	3% 3%	1% 5%	3% 2%	4% 4%	4% 4%	4% 6%	4% 4%	-39% -49%	-25% -28%	-76% -20%
Fax	2%	1%	1%	2%	+102%	+191%	+45%	2%	1%	0%	1%	3%	1%	2%	3%	-49%	+32%	-100%
Flip Chart	1%	2%	1%	1%	-70%	-59%	+36%	0%	2%	1%	1%	1%	1%	2%	1%	-65%	+164%	-52%
2 About the same																		
Laptop Desktop PC & Monitor	10% 13%	12% 14%	11% 12%	10% 13%	-13% -9%	-7% +8%	+6% +19%	10% 13%	11% 14%	11% 12%	10% 13%	9% 12%	15% 13%	11% 11%	9% 12%	+19% +11%	-27% +8%	-3% +9%
Additional Monitor/s	7%	9%	3%	7%	-25%	+140%	+19%	6%	9%	4%	7%	7%	8%	0%	7%	-6%	+9%	- +976
Tablet	3%	2%	2%	3%	+80%	+53%	-15%	3%	1%	0%	3%	3%	2%	6%	3%	-18%	-27%	-100%
Smartphone	4%	3%	5%	4%	+22%	-17%	-32%	4%	3%	5%	4%	5%	3%	3%	4%	-21%	+2%	+95%
Mobile Cell Phone Printer	5% 17%	6% 18%	9% 19%	5% 17%	-7% -6%	-41% -10%	-37% -4%	5% 17%	6% 18%	9% 20%	5% 17%	6% 17%	5% 18%	8% 17%	6% 17%	-10% +4%	+15% +1%	+14% +22%
Fax	6%	2%	5%	6%	+199%	+41%	-53%	6%	2%	3%	6%	7%	2%	8%	7%	-10%	+7%	-68%
Photocopier	13%	13%	13%	13%	-0%	-1%	-1%	13%	12%	14%	13%	12%	17%	11%	12%	+7%	-30%	+22%
Shredder	12%	12%	10%	12%	+1%	+17%	+15%	12%	12%	12%	12%	11%	9%	6%	11%	+7%	+31%	+119%
Whiteboard Flip Chart	7% 3%	6% 5%	8% 5%	7% 4%	+19% -24%	-10%	-24%	7% 3%	6% 5%	7% 3%	7% 3%	8% 4%	4% 3%	11% 8%	8% 4%	-11% -24%	+60% +56%	-39% -68%
3 Less often now	3/0	370	370	4/0	-2470	-24%	-0%	3/6	370	3/0	370	4/0	3/0	670	470	-2476	+30%	-0070
Fax	20%	20%	21%	20%	+2%	-4%	-6%	21%	19%	23%	21%	16%	21%	15%	17%			
Photocopier	14%	15%	10%	14%	-5%	+49%	+57%	15%	15%	7%	15%	13%	12%	15%	13%	+14%	+33%	-50%
Desktop PC & Monitor Printer	12% 10%	9% 11%	13% 8%	11% 10%	+24% -6%	-10% +28%	-27% +36%	12% 10%	9% 10%	14% 9%	11% 10%	13% 9%	12% 13%	12% 6%	13% 9%	-10% +15%	-21% -19%	+15% +47%
Flip Chart	9%	10%	4%	9%	-9%	+104%	+125%	9%	10%	6%	9%	10%	10%	0%	9%	-8%	-8%	-
Shredder	8%	7%	8%	8%	+29%	+7%	-17%	8%	7%	9%	8%	9%	6%	6%	8%	-4%	+14%	+47%
Mobile Cell Phone	8%	11%	11%	8%	-33%	-33%	+0%	8%	11%	11%	8%	8%	12%	12%	8%	-5%	-3%	-6%
Whiteboard Laptop	8% 5%	7% 7%	9% 5%	8% 5%	+7% -29%	-9% -6%	-15% +33%	8% 5%	7% 7%	9% 5%	8% 5%	9% 6%	8% 5%	9% 6%	9% 6%	-19% -16%	-11% +56%	-2% -16%
Additional Monitor/s	4%	1%	5%	4%	+296%	-25%	-81%	4%	1%	4%	3%	5%	1%	9%	5%	-27%	-17%	-58%
Tablet	1%	1%	3%	1%	+6%	-61%	-63%	1%	1%	2%	1%	2%	0%	6%	2%	-19%	-	-58%
Smartphone	1%	1%	3%	1%	-10%	-61%	-57%	1%	1%	1%	1%	2%	1%	6%	2%	-43%	-3%	-79%
N/A Flip Chart	3% 21%	2% 17%	2% 20%	3% 20%	+40%	+28%	-9% 1.89/	3% 21%	2% 17%	3% 20%	3% 20%	3% 20%	1% 18%	2% 21%	3% 20%	+11%	+81%	+27%
Flip Chart Whiteboard	21% 15%	15%	20% 14%	20% 15%	+24% -2%	+1% +6%	-18% +8%	21% 16%	16%	20% 16%	20% 16%	13%	15%	10%	20% 13%	+5% +23%	-6% +5%	-2% +53%
Mobile Cell Phone	13%	12%	10%	13%	+4%	+28%	+23%	13%	12%	10%	13%	11%	11%	10%	11%	+16%	+15%	-7%
Additional Monitor/s	10%	11%	16%	10%	-11%	-35%	-27%	10%	12%	15%	11%	9%	9%	17%	9%	+16%	+35%	-10%
Tablet	9%	8%	5%	8%	+10%	+74%	+59%	9%	7%	6%	8%	9%	10%	2%	9%	+1%	-26%	+197%
Fax Shredder	8% 8%	12% 9%	9% 9%	8% 8%	-37% -17%	-17% -13%	+31% +4%	7% 7%	12% 9%	9% 7%	8% 7%	10% 11%	12% 11%	10% 13%	11% 11%	-31% -35%	+0% -25%	-15% -43%
Photocopier	5%	4%	7%	5%	+12%	-33%	-41%	5%	4%	9%	5%	6%	5%	4%	6%	-26%	-25%	+112%
Smartphone	5%	4%	2%	5%	+26%	+155%	+103%	5%	4%	3%	5%	3%	5%	0%	3%	+89%	-24%	-
Desktop PC & Monitor	3%	3%	4%	3%	-6%	-12%	-7%	3%	4%	3%	3%	4%	3%	6%	4%	-17%	+33%	-58%
Printer	1%	1%	1%	1%	+7%	+3%	-4%	1%	1%	0%	1%	2%	1%	4%	2%	-43%	+90%	-100%

Data - Monitor Size & Email

	Т	otal Res	ponden	t %		% Difference	2		ers of re				ers of re ed to w			responde	ents who s those that	ween ansv tarted wo started w
Productivity	USA	UK	AUS	Total	US vs UK	US vs AUS	UK vs AUS	USA	UK	AUS	Total	USA	UK	AUS	Total	USA	UK	AUS
What size is the primary monitor that you use at work?																		
<17'	16%	17%	36%	16%	-6%	-56%	-53%	15%	16%	38%	15%	20%	23%	31%	21%	-26%	-31%	+23%
17-20'	33%	36%	24%	33%	-7%	+39%	+50%	32%	37%	21%	33%	38%	26%	31%	36%	-15%	+46%	-33%
>20'	51%	47%	40%	50%	+8%	+26%	+17%	53%	47%	41%	52%	42%	51%	38%	43%	+26%	-9%	+8%
Email Habits	USA	UK	AUS	Total	US vs UK	US vs AUS	UK vs AUS	USA	UK	AUS	Total	USA	UK	AUS	Total	USA	UK	AUS
When do you typically first check your emails each day?																		
As soon as I wake up	43%	37%	33%	42%	+18%	+33%	+13%	42%	35%	33%	41%	48%	46%	31%	47%	-12%	-24%	+8%
During breakfast	12%	16%	21%	13%	-25%	-42%	-23%	13%	16%	20%	13%	9%	15%	23%	10%	+36%	+6%	-13%
Before I leave home	16%	17%	14%	16%	-7%	+12%	+21%	16%	18%	13%	16%	12%	10%	15%	12%	+32%	+75%	-13%
During my commute	2%	4%	5%	3%	-44%	-47%	-5%	2%	3%	7%	2%	4%	10%	0%	5%	-50%	-67%	-
When I arrive at work	26%	26%	28%	26%	+2%	-5%	-7%	27%	27%	27%	27%	26%	18%	31%	25%	+3%	+52%	-13%
Within how many minutes after waking does this occur?																		
Within 5 minutes	18%	14%	9%	18%	+29%	+98%	+54%	18%	14%	10%	17%	22%	15%	8%	21%	-19%	-8%	+30%
Within 15 minutes	23%	18%	23%	23%	+30%	-0%	-23%	23%	18%	23%	22%	26%	21%	23%	25%	-11%	-15%	+1%
Within 30 minutes	20%	22%	23%	21%	-7%	-12%	-5%	21%	22%	20%	21%	17%	21%	31%	18%	+21%	+8%	-35%
Within 45 minutes	8%	12%	5%	8%	-34%	+71%	+160%	8%	12%	3%	8%	9%	13%	8%	9%	-8%	-7%	-57%
Within 60 minutes	11%	11%	23%	12%	+0%	-51%	-51%	12%	12%	27%	12%	9%	8%	15%	9%	+35%	+56%	+73%
More than 60 minutes	19%	22%	16%	19%	-17%	+14%	+37%	19%	22%	17%	19%	18%	23%	15%	18%	+4%	-4%	+8%
When do you typically last check your emails before going to sl	eep?																	
Before I leave the office	20%	21%	19%	20%	-4%	+6%	+10%	19%	21%	20%	19%	24%	18%	15%	23%	-21%	+17%	+30%
During my commute home	3%	4%	7%	3%	-42%	-64%	-37%	2%	5%	7%	3%	4%	3%	8%	4%	-41%	+83%	-13%
Before I get ready for bed	57%	56%	60%	57%	+1%	-6%	-7%	59%	57%	67%	59%	46%	54%	46%	47%	+29%	+6%	+44%
In bed before I sleep	21%	19%	14%	21%	+13%	+51%	+34%	20%	18%	7%	19%	27%	26%	31%	27%	-26%	-32%	-78%
Within how many minutes before sleeping does this occur?																		
5 minutes before	10%	6%	5%	10%	+76%	+122%	+26%	9%	5%	3%	9%	16%	13%	8%	15%	-42%	-63%	-57%
Within 15 minutes before	20%	18%	23%	20%	+13%	-14%	-24%	19%	18%	20%	19%	23%	15%	31%	23%	-18%	+17%	-35%
Within 30 minutes before	23%	20%	16%	22%	+16%	+41%	+22%	24%	20%	13%	24%	17%	18%	23%	17%	+42%	+12%	-42%
Within AE minutes hefore	00/	00/	Ω9/.	00/	+20√	1 00/	170/	00/	70/	130/	00/	70/	10%	Λ9/.	70/	⊥1 20/	20%	

Data - Comfort, Hygiene & Security

	To	otal Resp	ondent	%		% Difference	
Comfort	USA	UK .	AUS	Total	US vs UK	US vs AUS	UK vs AUS
Are you comfortable at your workplace desk?							
'es	85%	86%	83%	86%	-1%	+3%	+3%
No	15%	14%	17%	14%	+4%	-13%	-16%
Do you have a dedicated work station or desk at home?							
es	76%	80%	88%	76%	-6%	-14%	-9%
No	24%	20%	12%	24%	+23%	+105%	+67%
f yes, where do you mostly work?	2.170	2070	12/0	2.70	12370	10370	.0770
My work station	78%	79%	78%	78%	-1%	+1%	+2%
Dining Table	7%	6%	5%	7%	+14%	+41%	+23%
Couch/Sofa	12%	14%	18%	12%	-16%	-33%	-19%
Bed	3%	1%	0%	2%	+214%		
Home Work Space							
Are you comfortable at your home workplace desk?							
Yes	88%	94%	63%	88%	-6%	+41%	+50%
No	12%	6%	38%	12%	+90%	-69%	-84%
Which work place is most comfortable?							
Which work place is most comfortable? Workplace desk	42%	30%	38%	41%	+41%	+13%	-20%
Workplace desk Home workplace	58%	70%	63%	41% 59%	-18%	+13% -8%	+12%
Tome Workplace	30/0	, 070	03/0	33/6	10/0	3/6	.12/0
Desk Hygiene	USA	UK	AUS	Total	US vs UK	US vs AUS	UK vs AUS
Have you ever cleaned your home keyboard?	82%	85%	85%	83%	-3%	-3%	-0%
res No	82% 15%	85% 13%	85% 15%	83% 15%	-3% +20%	-3% +2%	-0% -15%
N/A	2%	3%	0%	2%	+20% -9%	+270	-15%
7 /A	270	370	076	2/6	-370		
Home Keyboard Cleaning							
f yes, when did you last clean your home keyboard?							
Nithin the past 12 months	88%	92%	88%	89%	-4%	+0%	+4%
Between 1-3 years ago	11%	8%	12%	11%	+33%	-6%	-29%
More than 3 years ago	1%	0%	0%	1%			
Home Mouse Cleaning - USA							
Have you ever cleaned your home mouse?							
⁄es	70%	77%	68%	71%	-9%	+4%	+14%
No .	23%	18%	25%	23%	+29%	-6%	-28%
N/A	7%	5%	8%	7%	+27%	-11%	-30%
If yes, when did you last clean your home mouse?						201	
Within the past 12 months	90%	92%	93%	90%	-2%	-3%	-1%
Between 1-3 years ago	8%	7%	4%	8%	+4%	+110%	+102%
More than 3 years ago	2%	1%	4%	2%	+291%	-39%	-84%
Have you ever cleaned your workplace keyboard?							
/es	80%	67%	69%	78%	+20%	+16%	-3%
No	20%	33%	31%	22%	-40%	-36%	+6%
f yes, when did you last clean your keyboard?							
Within the past 12 months	89%	90%	86%	89%	-0%	+3%	+4%
Between 1-3 years ago	8%	9%	14%	9%	-4%	-39%	-36%
More than 3 years ago	2%		0%	2%			
Have you ever cleaned your workplace mouse?							
/es	69%	64%	45%	68%	+8%	+53%	+41%
No	31%	36%	55%	32%	-14%	-44%	-34%
f yes, when did you last clean your work mouse?							
Within the past 12 months	89%	94%	89%	90%	-5%	-0%	+5%
Between 1-3 years ago	7%	4%	0%	7%	+84%		
More than 3 years ago	3%	2%	11%	3%	+82%	-70%	-84%
Security	USA	UK	AUS	Total	US vs UK	US vs AUS	UK vs AUS
Oo you have a computer lock?							
/es	33%	49%	38%	35%	-32%	-14%	+28%
No	67%	51%	62%	65%	+31%	+8%	-17%
f yes, do you use a computer lock at work?						_	
'es	68%	55%	94%	67%	+24%	-27%	-41%
			6%	33%	-29%	+407%	+615%
	32%	45%	070	33/0	2570	140776	.01370
f yes, do you use a computer lock at home?							
No f yes, do you use a computer lock at home? ers No	32% 34% 66%	40% 60%	50% 50%	35% 65%	-16% +11%	-32% +32%	-20% +20%





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